Brightspeed EASE Custom Rules Error Codes (v7)

07/19/2019

**Document Modification Log**

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| **Version** | **Date** | **Description of Change** |
| Version 7 | 07/19/2019 | Updates to error codes are highlighted in yellow. New error codes are highlighted in blue. Error codes that are no longer active have been moved to the end of the document. |
| Version 6 | 05/17/2019 | Updates to error codes are highlighted in yellow. New error codes are highlighted in blue. Error codes that are no longer active have been moved to the end of the document. |
| Version 5 | 02/15/2019 | Updates to error codes are highlighted in yellow. New error codes are highlighted in blue. Error codes that are no longer active have been moved to the end of the document. |
| Version 4 | 11/09/2018 | Updates to error codes are highlighted in yellow. New error codes are highlighted in blue. Error codes that are no longer active have been moved to the end of the document. |
| Version 3 | 02/12/2018 | Updates to add new error codes and move codes no longer active to end of the document. |
| Version 2 | 08/15/2017 | Renamed document from EASE Error Codes to EASE Custom Rules Error Codes |
| Version 1 | 07/10/2017 | Includes custom rules created through July 10, 2017 |

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All business rules that return the following error codes will generate a fatal error.

| **ERROR CODE** |  **ERROR CODE DESCRIPTION** |
| --- | --- |
| EQL1EQL2 | MEU IS NOT VALID FOR REQTYPE A, B, OR CVALID VALUES ARE 0800-1200, 1300-1700, or 0800-1700 |
| EQL3 | BRIGHTSPEED SUPPORTS RTR=E ONLY |
| EQL6 | CHC VALID FOR REQ-TYP A, B AND C, OR E ACT V CONVERTING CLEC LOOP TO RESALE ONLY |
| EQL7 | ALBR IS VALID ONLY FOR REQTYPE E (RESALE) OR REQTYPE M (LWS) |
| EQL8 | BRIGHTSPEED DOES NOT SUPPORT DDDO, PLEASE PROVIDE DDD |
| EQL9 | BRIGHTSPEED DOES NOT SUPPORT, PLEASE POPULATE APPTIME ASSOCIATED WITH DDD |
| EQL10 | BRIGHTSPEED DOES NOT SUPPORT, PLEASE POPULATE DFDT |
| EQL13 | RCC IS NOT APPLICABLE FOR ACT = T (T-MOVE) |
| EQL14EQL15 | EXP NOT SUPPORTED BY BRIGHTSPEEDPopulating more than one HUNT\_GROUP\_ID section is prohibited |
| EQL16 | WHEN SPEC FIELD EQUAL LOOPEEL, AI MUST BE POPULATED |
| EQL17 | VALID VALUE FOR LOCNUM IS 1 |
| EQL18 | VALID VALUE FOR LNA IS N WHEN ACT = N |
| EQL19 | VALID VALUE FOR LNA IS C WHEN REQTYP = K, F AND ACT = C |
| EQL20 | VALID VALUE FOR LNA IS D WHEN ACT = D |
| EQL21 | VALID VALUE FOR LNA IS T OR D WHEN ACT = T |
| EQL23 | 1ST TOS MUST EQUAL 1,2; 2ND TOS MUST EQUAL A, B, D, R; 3RD TOS MUST EQUAL - (NOT APPLICABLE); 4TH TOS MUST EQUAL - (NOT APPLICABLE) FOR REQTYPE A ACT OF N, C, V |
| EQL24 | FA NOT APPLICABLE AT LSR LEVEL. |
| EQL25 | IMPCON IS REQUIRED |
| EQL26 | ACT MUST EQUAL V WHEN REQTYPE IS B OR C. |
| EQL27EQL28 | CHC IS REQUIRED FOR REQTYPE A OR BNC IS FOR DESIGNED SERVICE AND 2ND POSITION OF TOS SHOULD BE D = ADVANCED SERVICES |
| EQL30 | 2ND POSITION OF AFO IS NOT VALID, BRIGHTSPEED DOES NOT SUPPORT |
| EQL31 | 3RD POSITION OF AFO IS NOT VALID, BRIGHTSPEED DOES NOT SUPPORT |
| EQL32EQL33 | 5TH POSITION OF AFO IS INVALID FOR THIS REQTYPE OR REQTYPE AND ACTIVITYValue of A for MI field is prohibited |
| EQL34 | SPEC MUST EQUAL LOOPEEL IF AI IS POPULATED |
| EQL35 | 1ST TOS MUST EQUAL 1,2; 2ND TOS MUST EQUAL A,B,D; 3RD TOS MUST EQUAL - (NOT APPLICABLE); 4TH TOS MUST EQUAL - (NOT APPLICABLE) FOR REQTYP B ACT V |
| EQL36EQL37 | NPDI VALID VALUE IS D WHEN REQTYPE IS BLALO field prohibited on DL Form, to list additional location information (APT/STE/UNT, etc.) populate the LIST\_TEXT\_GRP section. |
| EQL38 | APOT IS NOT VALID FOR REQTYPE C, D, E, F, J, K, M, N, P OR Q |
| EQL39 | REQTYPE C TOS MUST EQUAL 1--- OR 2--- |
| EQL40 | SPEC IS NOT VALID FOR REQTYPE C |
| EQL41 | LOCQTY VALID VALUES IS 1 |
| EQL42EQL43EQL44EQL45 | VALID VALUE FOR LNA IS C,P,L,X,N OR D WHEN REQTYP = E AND ACT = C4TH POSITION OF AFO IS VALID, BRIGHTSPEED DOES NOT SUPPORT FOR THIS REQTYPEProject field on LSR form is required when NPQTY is 200.NC, NCI, SECNCI IS NOT VALID FOR REQTYPE C,F,M,J,P,E,Q |
| EQL46 | RORD IS NOT VALID FOR REQTYPE C |
| EQL47 | NPDI VALID VALUES ARE C OR D FOR REQTYPE C |
| EQL48EQL49 | BRIGHTSPEED DOES NOT SUPPORT ACT OF M, R, Y OR HPROJECT STARTING WITH CWS INDICATES YOU ARE ORDERING DSL SERVICE. IF YOU ARE ORDERING DSL, PON MUST START WITH DSL. IF YOU ARE NOT ORDERING DSL, PLEASE REMOVE DSL PROJECT ID. |
| EQL50 | LSCP IS NOT SUPPORTED BY BRIGHTSPEED. ENTER THE SAE CODE WHEN REQUESTING LOCAL SERVICE FREEZE. |
| EQL51 | WHEN REQTYP = E OR M AND THE 4 POSITION OF AFO = Y, THE DL PAGE MUST BE COMPLETED |
| EQL52 | VALID VALUE FOR LNA IS C, D, N, T OR X WHEN REQTYP = E OR M AND ACT = T |
| EQL53 | BRIGHTSPEED DOES NOT SUPPORT THE USE OF ALPHA IN THE PON VERSION. USING ALPHA WILL DELAY PROCESSING YOUR REQUEST |
| EQL54 | VALID VALUE FOR LNA IS D,N,T OR X WHEN REQTYP = Q AND ACT = T |
| EQL55 | VALID VALUE FOR LNA IS C, D, N, OR T WHEN REQTYP = K AND ACT = T |
| EQL56 | SAE IS REQUIRED WHEN MEU IS POPULATED |
| EQL57 | VALID VALUE FOR LNA IS N, C, D, X OR T WHEN ACT = T |
| EQL58 | VALID VALUE FOR LNA IS D, N OR V WHEN REQTYP = A, K OR M AND ACT = V |
| EQL59 | REQTYPE E ACTIVITY OF N,V OR W VALID VALUES FOR 1ST TOS MUST EQUAL 1, 2, OR 4; 2ND TOS MUST EQUAL A, B, C, D, H, J, K, or Q; 3RD TOS MUST EQUAL M, F, OR -; 4TH TOS MUST EQUAL R OR -  |
| EQL60 | VALID VALUE: LOOPTAG |
| EQL61 | VALID VALUE FOR LNA IS D OR V WHEN REQTYP = B OR C AND ACT = V |
| EQL62 | VALID VALUE FOR LNA IS C, D, V OR X WHEN REQTYP = Q AND ACT = V |
| EQL63 | VALID VALUE FOR LNA IS D, N OR V WHEN ACT = V |
| EQL64 | NPDI NOT VALID FOR REQTYPE = E (RESALE), F (SWITCH PORTS), M (LWS), P (CENTREX), A (LOOP) OR J (DIRECTORY) |
| EQL65 | AI IS NOT VALID FOR REQTYPE C |
| EQL66 | ACT MUST EQUAL N,C,OR D WHEN REQTYPE IS F |
| EQL67 | NAME IS REQUIRED |
| EQL68 | LCON IS REQUIRED |
| EQL69 | TEL NO IS REQUIRED |
| EQL70 | EUMI IS NOT VALID FOR ACT OF N, C, D OR T |
| EQL71 | FBI FIELD IN THE END USER BILL SECTION IS REQUIRED WHEN EUMI = Y |
| EQL72EQL73 | SANO IS REQUIREDSPEC Field not required for WBSA request. |
| EQL74EQL75EQL77 | VALID VALUES FOR SUP ARE 1, 2 OR 3REQUIRE THAT ONLY THE VALUE OF “B” TO BE POPULATED IN THE “ELT” FIELD ON THE “EU” FORMREQTYP J orders are PROHIBITED |
| EQL78 | SUPS ARE NOT VALID FOR REQTYPE J, DIRECTORY IS PROCESSED IMMEDIATELY. PLEASE SUBMIT NEW LSR |
| EQL79EQL80 | 4TH POSITION OF AFO MUST EQUAL "Y" FOR DIRECTORY LISTINGA or C on ELT field is PROHIBITED when REQTYP C, and Act of V |
| EQL81 | REQTYPE J TOS MUST EQUAL 1--- OR 2--- |
| EQL82EQL83EQL85EQL86 | ACT VALID VALUES FOR RETQYPE K ARE N, C, D, T, OR VREQTYPE K ACTIVITY N OR V TOS 1ST VALID VALUES ARE 1 OR 2, 2ND VALID VALUES ARE A, B, OR D, 3RD VALID VALUES ARE M OR F, AND 4TH VALID VALUE IS –TWO FEATURES ARE REQUIRED TO ADD STATIC IP, FEATURE C7112B AND A STATIC QTY FEATUREREQTYP M - 1st TOS MUST EQUAL 1, 2, 4; 2nd TOS MUST EQUAL A, B, C, E, J, Q; 3rd TOS MUST EQUAL M, F, - ; 4th TOS MUST EQUAL R, - |
| EQL87EQL88 | REQTYP E ACT C,T - 1ST TOS MUST EQUAL 1, 2, 4; 2ND TOS MUST EQUAL A, B, C, D, H, J, K, Q; 3RD TOS MUST EQUAL M, F, - ; 4TH TOS MUST EQUAL R, - .Activity Types N, C and T are prohibited. |
| EQL89 | REQTYPE H OR L IS NOT SUPPORTED |
| EQL90 | VALID VALUE FOR LNA IS W WHEN ACT = W |
| EQL91 | VALID VALUE FOR LNA IS S WHEN ACT = S |
| EQL92 | VALID VALUE FOR LNA IS B WHEN ACT = B |
| EQL93 | VALID VALUE FOR LNA IS L WHEN ACT = L |
| EQL94 | P (FIELD) IS REQUIRED FOR REQTYPE N, P OR Q WHEN ACT N, C OR V |
| EQL95 | VALID VALUE IS A OR C FOR REQTYPE N |
| EQL96 | REQ-TYP=N: ACT N OR V VALID VALUES 1ST TOS =1, 2ND TOS =J OR Q, 3RD TOS = M, F, 4TH TOS = - |
| EQL97 | NC ARE NOT VALID WHEN 2ND TOS = Q |
| EQL99 | VALID VAULES FOR NC ARE LD-- OR LC-- WHEN 2ND TOS = J FOR REQTYPE N |
| EQL102 | REQTYPE P VALID VALUES FOR 1ST TOS MUST EQUAL 1, 2; 2ND TOS MUST EQUAL E; 3RD TOS MUST EQUAL M,F OR - ; 4TH TOS MUST EQUAL - . |
| EQL103 | P (FIELD) VALID VALUE IS A FOR REQTYPE Q |
| EQL104 | VALID TOS VALUES FOR REQTYPE Q FOR ACT OF N OR V : WHEN 1ST TOS = 1, 2ND TOS MUST = A, H OR K, 3RD TOS MUST = F,M AND 4TH TOS MUST = - |
| EQL105 | SLTN IS NOT APPLICABLE WHEN ACT = T OR V |
| EQL106 | LMT NOT SUPPORTED BY BRIGHTSPEED. PLEASE ENTER INFORMATION IN CNDRMK FIELD |
| EQL108 | YOUR CONTRACT DOES NOT SUPPORT INSIDE WIRE SERVICE |
| EQL110 | CTI IS NOT APPLICABLE WHEN ACT = T OR V |
| EQL111 | VALID ENTRY IS "B" - PORT OUT WORKING TN |
| EQL112 | TDT NOT VALID WHEN REQ-TYP = B |
| EQL113 | BA NOT VALID WHEN REQ-TYP = B OR C |
| EQL114 | LPIC NOT VALID WHEN REQ-TYP = B |
| EQL117 | REQTYP = K, ACT = C,T: VALID VALUES FOR 1ST POSITION TOS ARE 1,2; 2ND POSITION TOS ARE A,B,D; 3RD POSITION TOS ARE M,F, - ; 4TH POSITION TOS IS - |
| EQL120 | VALID TOS VALUES FOR REQTYPE Q FOR ACT OF C OR T :WHEN 1ST TOS = 1, 2ND TOS MUST = A, H OR K, 3RD TOS MUST = F,M AND 4TH TOS MUST = -. WHEN 1ST TOS = 2, 2ND TOS MUST = A OR H, 3RD TOS MUST = M,F OR - AND 4TH TOS MUST = - |
| EQL122 | VALID VALUE FOR NPT IS D WHEN REQ-TYP = B OR C |
| EQL123 | TC TO PRI IS PROHIBITED WHEN TC OPT IS NOT POPULATED |
| EQL124 | IF NPI IS POPULATED WHEN THE ACT = V, THE VALID VALUE IS C |
|  |  |
| EQL125EQL126EQL127EQL128 | NPI IS PROHIBITED REQ-TYP = E , ACT = N,C,T,D OR, W OR V WHEN MI IS NOTPOPULATEDLACT MUST EQUAL"N" WHEN ACT IS NLACT MUST EQUAL "D" WHEN ACT IS DLACT MUST EQUAL "I" OR "O" WHEN ACT IS T |
| EQL129 | LACT MUST EQUAL "Z" WHEN ACT IS W |
| EQL130 | LACT MUST EQUAL "I" , "O" OR "D" WHEN ACT IS C |
| EQL133 | ALI IS REQUIRED IF LACT IS I,O OR D |
| EQL134 | REQTYPE E ACTIVITY OF N, V OR W - VALID VALUES FOR 1ST LTOS MUST EQUAL 1, 2, OR 4; 2ND LTOS MUST EQUAL A, B, C, D, E, H, J, K, OR Q ; 3RD LTOS MUST EQUAL M OR F; 4TH LTOS MUST EQUAL R OR - |
| EQL135 | VALID VALUES FOR 1ST POSITION LTOS ARE 1, 2, 4; 2ND POSITION LTOS ARE A, B, C, D, E, H, J, K, Q ; 3RD POSITION LTOS ARE M, F, - ; 4TH POSITION LTOS ARE R, - |
| EQL136 | S NOT VALID WHEN ACT = N,C,D,T,S,B OR L |
| EQL137 | ECCKT IS NOT VALID WHEN ACT = N |
| EQL138 | BRIGHTSPEED DOES NOT SUPPORT PIC VALUES OF NA, DFLT OR NC. USE NONE, UNDC OR VALID NUMERIC CODE. |
| EQL139 | BRIGHTSPEED DOES NOT SUPPORT LPIC VALUES OF NA, DFLT OR NC. USE NONE, UNDC OR VALID NUMERIC CODE. |
| EQL141 | VALID VALUES FOR FPI ARE A,B OR E WHEN ACT OF N OR C |
| EQL144 | IPIC NOT APPLICABLE FOR BRIGHTSPEED |
| EQL145 | TC\_OPT NOT VALID WHEN ACT - N, W, S, B OR L |
| EQL147 | LTY IS NOT VALID WHEN LACT=Z, O ,D |
| EQL148 | LTY REQUIRED WHEN LACT = N OR I |
| EQL149 | STYC VALID VALUES: CH, CS, SL OR CI |
| EQL151 | TOA IS REQUIRED WHEN ACT IS N, C OR T |
| EQL152 | TOA IS PROHIBITED WHEN LACT IS D, O OR Z |
| EQL153 | WPP NOT SUPPORTED BY BRIGHTSPEED, CONTACT PUBLISHER |
| EQL154 | DLNUM IS REQUIRED FOR EACH LTN |
| EQL155 | BRIGHTSPEED DOES NOT SUPPORT JR FIELD, PLEASE USE THE IWJQ FIELD |
| EQL157 | NIDR REQUEST PROVIDED ONLY FOR ICB. PLEASE REMOVE VALUE AND CONTACT YOUR ACCOUNT MANAGER |
| EQL158 | STR NOT SUPPORTED BY BRIGHTSPEED PLEASE USE ADI FIELD |
| EQL159 | DIRIDL - DIRECTORY IDENTIFIER IS SYSTEM GENERATED |
| EQL160 | DIRNAME IS REQUIRED WHEN LACT = N, I AND 1ST POSITION RTY = F |
| EQL161 | LTN IS PROHIBITED IF RTY - TX |
| EQL162 | LPHRASE VALID VALUE IS "1" |
| EQL163 | LNFN IS REQUIRED IF TOA = "R" |
| EQL164 | LTXTY VALID VALUES ARE "TT", "AC", "LOI" |
| EQL165 | LTEXT IS NOT VALID IF LTXTY EQUALS TT |
| EQL166 | PLEASE REMOVE DATA FROM SO, CAPTION SETUP IS SYSTEM GENERATED |
| EQL167EQL168EQL172EQL173 | PLEASE REMOVE DATA FROM FAINFO, CAPTION SETUP IS SYSTEM GENERATEDPLEASE REMOVE DATA FROM FATN, CAPTION SETUP IS SYSTEM GENERATEDIWJQ IS PROHIBITEDBRIGHTSPEED DOES NOT SUPPORT THIS FIELD, MUST SELECT SAE CODE FOR LOCAL SERVICE FREEZE |
| EQL176 | BRIGHTSPEED DOES NOT SUPPORT BA, MUST ENTER SAE CODE TO ENABLE BLOCKING |
| EQL177 | BRIGHTSPEED DOES NOT SUPPORT DISABILITY INDICATOR. PLEASE REMOVE VALUE AND CONTACT YOUR ACCOUNT MANAGER |
| EQL178 | BRIGHTSPEED DOES NOT SUPPORT CNAM. VALUE IS TAKEN FROM END USER NAME |
| EQL179 | VALID VALUE IS N FOR ACT OF N |
| EQL180 | VALID VALUES ARE C, D OR N WHEN ACT = C OR T |
| EQL181 | VALID VALUE IS D WHEN ACT = D OR L |
| EQL182 | VALID VALUES ARE C, D, N OR V WHEN ACT = V |
| EQL185 | BRIGHTSPEED DOES NOT SUPPORT EA FIELD, ADVERTISING IS DONE DIRECTLY WITH THE PUBLISHER |
| EQL186 | BRIGHTSPEED DOES NOT SUPPORT ADVCONT FIELD, ADVERTISING IS DONE DIRECTLY WITH THE PUBLISHER |
| EQL187 | BRIGHTSPEED DOES NOT SUPPORT ADVCONT TN FIELD, ADVERTISING IS DONE DIRECTLY WITH THE PUBLISHER |
| EQL188 | REMOTE CALL FORWARD, CALL FORWARD BUSY FIXED, AND CALL FORWARD NO ANSWER FIXED REQUIRE A FORWARD TO NUMBER IN THE FEATURE DETAIL |
| EQL190 | BRIGHTSPEED DOES NOT SUPPORT YPH FIELD, ADVERTISING IS DONE DIRECTLY WITH THE PUBLISHER |
| EQL191 | WHEN CFTN FEATURE IS PRESENT FEATURE DETAIL MUST BE POPULATED WITH THE CALL FORWARD TO TN. WHEN POSITION 1 IS 2 THRU 9, POSITIONS 1 THROUGH 10 MUST BE NUMERIC |
| EQL192 | WHEN CFTN FEATURE IS PRESENT FEATURE DETAIL MUST BE POPULATED WITH THE CALL FORWARD TO TN. IF POSITION 1 IS 1, POSITIONS 1 THRU 11 MUST BE NUMERIC. |
| EQL194 | WHEN STYC= SL, AND LTXTY = LOI, DOI MUST EQUAL ZERO |
| EQL195 | WHEN STYC=CH OR CS, LTXTY IS LOI, DOI VALID ENTRIES ARE 1-7 |
| EQL197 | COMMON BLOCK DATA REQUIRED WHEN REQTYP = P |
| EQL198 | BRIGHTSPEED DOES NOT SUPPORT PIC VALUES OF NA, DFLT OR NC |
| EQL199 | CPIC IS REQUIRED |
| EQL201 | CLPIC IS REQUIRED |
| EQL202 | BRIGHTSPEED DOES NOT SUPPORT CBA, MUST ENTER SAE CODE TO ENABLE CBLOCK |
| EQL203 | VALID VALUES ARE A, B OR E WHEN ACT = N |
| EQL204 | CBFA IS REQUIRED WHEN REQ-TYP = P AND ACT = N, C, T OR V |
| EQL205 | VALID VALUE IS N (ADD/INSTALL) WHEN ACT = N |
| EQL206 | VALID VALUE IS C OR D WHEN ACT = C |
| EQL207 | VALID VALUE IS D WHEN ACT = D |
| EQL208 | VALID VALUES ARE N, C OR D WHEN ACT = T |
| EQL210EQL211EQL212 | VALID VALUES FOR FPI ARE A, B OR E WHEN REQ-TYP = P AND ACT = NIWJQ ACTIVITY NOT AVAILABLE FOR COMPLEX SERVICESFA IS REQUIRED WHEN REQ-TYP = P AND ACT = N, C, D, T OR V |
| EQL213 | VALID VALUE IS C, D OR N WHEN ACT = C |
| EQL214 | VALID VALUE IS C, D OR N WHEN ACT = T |
| EQL215EQL216 | IF CNDAMT IS POPULATED CNDOPTCNDAMT MUST BE POPULATED OR IF CNDOPT IS POPULATED CNDAMT MUST BE POPULATEDCNDOPT IS REQUIRED WHEN NC CODE = HCE-, LXR-, LX-N |
| EQL219 | CNDAMT MUST BE 0.00 WHEN CNDOPT EQUALS N OR R |
| EQL220 | CNDRMK IS REQUIRED WHEN CNDOPT = P. |
| EQL221 | RORD REQUIRED WHEN NC CODE = HCE-, LXR-, LX-N |
| EQL222 | RORD MUST BE POPULATED WHEN CNDAMT IS POPULATED. |
| EQL224 | AENG IS PROHIBITED IF CONTIONING OPT IS POPULATED |
| EQL229 | WHEN NCON IS POPULATED EUMI MUST = Y |
| EQL231 | VALID VALUE IS D WHEN ACT = D |
| EQL236 | SACTL IS PROHIBITED IF REQTYPE IS C,D,E,F,H,J,K,L,M,N,P,Q |
| EQL237 | NPQTY MUST = NUMBER OF OCCURRENCES OF ECCKT |
| EQL238 | SECNCI NOT VALID FOR REQ-TYP=E OR M |
| EQL239 | VALID VALUES FOR RETQYPE P ARE N, C, D, T, OR V |
| EQL242 | CONDITIONING OPT AND CONDITIONING AMT VALID ONLY FOR REQ-TYP=A OR B |
| EQL243 | LACT MUST EQUAL Z,I,O,N WHEN ACT=V AND EUMI NOT EQUAL TO Y |
| EQL244 | LACT MUST EQUAL I,O,N WHEN ACT=V AND EUMI = Y |
| EQL247 | CONDITIONING OPT MUST BE EITHER N, P, C, OR R FOR REQTYP B ACT V WITH NC HCE-, LXR-, OR LX-N |
| EQL250 | YOUR CONTRACT DOES NOT SUPPORT THIS PRODUCT/SERVICE. |
| EQL251 | ACT=N, 2ND TOS=R, NC CODE MUST BE UA-- AND NCI MUST BE 02QB9.001 TO 02QB9.007 OR 04QRM.L05 |
| EQL253 | EUMI IS NOT VALID FOR THE ACT CHOSEN. |
| EQL254 | FBI IS NOT VALID FOR THE ACT CHOSEN. |
| EQL255 | VALID VALUE IS U. |
| EQL256 | IWO IS NOT VALID FOR THE ACT CHOSEN. |
| EQL259 | FIELD LENGTH ONLY 1 CHAR AND VALID VALUE IS S, N, O, OR T |
| EQL260 | ENTRY OF A IS PROHIBITED WHEN THE MI FIELD ON THE LSR FORM IS A OR B, OR THE EUMI FIELD = Y |
| EQL261 | ENTRY OF "A" IS PROHIBITED WHEN THE MI FIELD IS POPULATED OR EUMI=Y |
| EQL263 | DISC NBR NOT VALID FOR ACT=N, W, S, B, L |
| EQL264 | DISC ECCKT NOT VALID FOR ACT=N, W, S, B, L |
| EQL272 | FBI IS ONLY VALID WHEN ACT=V AND EUMI=Y |
| EQL273 | RORD MUST BE POPULATED WHEN CNDOPT EQUALS P OR C. |
| EQL275 | CFTN NOT VALID FOR THIS REQUEST TYPE. |
| EQL277 | PS FORM REMARKS REQUIRED |
| EQL281EQL282EQL283 | VALID VALUE IS TNA=N WHEN ACT=NVALID VALUES ARE C,D,XVALID VALUES ARE C,D,N,T,X |
| EQL284 | VALID VALUES ARE V,D,N |
| EQL285 | VALID VALUE IS "N" WHEN ACT=N |
| EQL286 | VALID VALUES ARE C, V, D, P, X |
| EQL287 | VALID VALUES ARE C, D, N, T, X |
| EQL288 | VALID VALUES ARE V,D,N |
| EQL289 | VALID VALUE IS "D" WHEN ACT=D |
| EQL290 | VALID VALUE IS "N" WHEN ACT=N |
| EQL291 | VALID VALUES ARE N,C,D |
| EQL292 | VALID VALUES ARE V,D,N |
| EQL293 | VALID VALUE IS "D" WHEN ACT=D |
| EQL297 | REQ-TYP=Q, ACT = C OR T AND 1ST LTOS =2, THE VALID VALUES FOR 2ND LTOS MUST= A OR H, 3RD LTOS MUST= M OR F, 4TH LTOS = - |
| EQL300 | MEU REQUIRES VALID OPX SAE |
| EQL301 | VALID VALUE IS A |
| EQL302 | VALID VALUE IS LEGACT=N WHEN ACT=N. |
| EQL303 | VALID VALUE IS LEGACT=N, C, D |
| EQL304 | VALID VALUE IS LEGACT=D WHEN ACT=D. |
| EQL305 | VALID VALUES ARE C WHEN ACT=C |
| EQL306 | VALID VALUES ARE D WHEN ACT=D |
| EQL308 | VALID VALUES ARE V,N,D WHEN ACT=V |
| EQL309 | IWO REQUIRED WHEN ALBR = Y |
| EQL310 | IWO NOT VALID WHEN REQTYPE = Q AND 2ND TOS = K |
| EQL311 | VALID VALUES ARE A TELEPHONE NUMBER OR N |
| EQL312 | VALID VALUE IS A TELEPHONE NUMBER WHEN ACT = D |
| EQL313 | LNA IS REQUIRED |
| EQL314 | DL FORM REQUIRED WHEN REQTYP = J |
| EQL315 | EU FORM REQUIRED |
| EQL316 | DDD PRIOR TO CURRENT DATE IS PROHIBITED |
| EQL317 | BRIGHTSPEED DOES NOT SUPPORT PS FORM WHEN REQ-TYP = D |
| EQL318 | TOS IS A REQUIRED FIELD |
| EQL319 | P (FIELD) VALID VALUE IS C FOR REQTYPE M |
| EQL320 | VALID VALUES FOR ACT ARE N, C, D, T, V, W, S, B OR L WHEN REQTYPE = E |
| EQL323 | WHEN SPEC FIELD EQUAL LOOPEEL, APOT MUST BE POPULATED |
| EQL324 | EAN PROHIBITED. BRIGHTSPEED DOES NOT SUPPORT |
| EQL325 | EATN PROHIBITED. BRIGHTSPEED DOES NOT SUPPORT |
| EQL327 | TNP IS PROHIBITED WHEN REQTYPE = B OR C |
| EQL328 | CBFEATURE IS REQUIRED WHEN REQTYPE = P AND ACT = N,C,T,V |
| EQL330 | DQTY MUST EQUAL THE NUMBER OF DISC NBRS OR DISC ECCKTS |
| EQL331 | PON STARTING WITH DSL INDICATES YOU ARE ORDERING DSL SERVICE. IF YOU ARE ORDERING DSL, PROJECT MUST BE POPULATED WITH A VALID PROJECT, AND MUST START WITH CWS. IF YOU ARE NOT ORDERING DSL, PLEASE RE-NAME YOUR PON |
| EQL332 | ACC IS PROHIBITED WHEN REQTYP = E AND ACT = W |
| EQL333 | IF NPI IS POPULATED WHEN REQ-TYP = P AND ACT = V THE VALID VALUES ARE C,E |
| EQL334 | NPI IS PROHIBITED REQ-TYP = P AND ACT NOT = V |
| EQL335 | 1ST TOS MUST EQUAL 1 OR 2 WHEN REQTYPE = Q |
| EQL336 | CTL\_DET SECTION PROHIBITED EXCEPT WHEN REQTYP = AB, BB |
| EQL337 | PROJECT FIELD IS REQUIRED WHEN NUMBER OF LINES IS GREATER THAN 25 |
| EQL338 | AENG IS NOT VALID IF REQTYPE REQTYP = C,E,F,J,K,M,N,P OR Q |
| EQL340 | VALID VALUES FOR CONDITIONING AMOUNT ARE GREATER THAN OR EQUAL TO 0 |
| EQL341 | PROJECT FIELD IS REQUIRED WHEN NUMBER OF LINES IS GREATER THAN 50 |
| EQL343 | WHEN 3RD POSITION OF TOS = M, AFEATURE VALID VALUES ARE 1B, 2B, 3B, 4B, 5B, 1D, 2D, 3D, 4D OR 5D |
| EQL344 | VALID VALUE FOR SPEC IS LOOPEEL FOR REQTYP = A AND ACT = C |
| EQL346 | LQTY IS REQUIRED WHEN REQTYPE = A |
| EQL347 | LQTY IS REQUIRED WHEN REQTYPE = B |
| EQL348 | NPQTY IS REQUIRED WHEN REQTYPE = B |
| EQL349 | LQTY MUST = NUMBER OF ECCKTS |
| EQL350 | DIRECTORY LISTING SECTION PROHIBITED WITH LOOP PREQUAL |
| EQL351 | YPHV REQUIRED WHEN TOA = B AND RTY 2-3 IS NOT AL |
| EQL353 | RSQTY MUST EQUAL NUMBER OF RS SVC TNS |
| EQL354 | RSQTY MUST EQUAL NUMBER OF STATION DET TNS |
| EQL357 | IQTY MUST EQUAL IS SVC DET TNS |
| EQL359 | 1ST POSITION OF LTOS MUST EQUAL 1ST POSITION OF TOS |
| EQL360 | LTY = 3 IS NOT VALID WHEN RTY POSTION 2 AND 3 EQUALS AL,AU, OR CR |
| EQL361 | 3RD POSITION OF LTOS MUST EQUAL 3RD POSITION OF TOS |
| EQL362 | ELT VALUE OF B PROHIBITED WHEN REQTYPE = E OR M AND ACT = N, C, D, T OR W |
| EQL363 | 1ST TOS OF 2 (RESIDENCE) IS NOT SUPPORTED BY BRIGHTSPEED, WHEN 2ND TOS = H AND STATE DOES NOT = NJ |
| EQL364 | IQTY MUST BE IN INCREMENTS OF 2 WHEN REQTYP = Q AND 2ND TOS = H |
| EQL365 | PON MUST START WITH "ISP" AND CC MUST START WITH "I" WHEN REQTYP = F |
| EQL366 | WHEN 1ST POSITION OF FEATURE DETAIL IS 2-9 POSITIONS 2 THROUGH 10 MUST BE NUMERIC TO REPRESENT A VALID CALL FORWARD TO TN FOLLOWED BY A SPACE AND THEN THE NUMBER OF RINGS WITHIN THE RANGE OF 1-7. |
| EQL367 | WHEN 1ST POSITION OF FEATURE DETAIL IS 1 POSITIONS 2 THROUGH 11 MUST BE NUMERIC TO REPRESENT A VALID CALL FORWARD TO TN FOLLOWED BY A SPACE AND THEN THE NUMBER OF RINGS WITHIN THE RANGE OF 1-7. |
| EQL369 | IWO REQUIRED WHEN IWJQ IS POPULATED |
| EQL370 | NC IS REQUIRED WHEN REQTYP = B, OR WHEN REQTYP = A AND ACT =N, V, C, T OR D |
| EQL371 | WHEN REQTYP = A AND ACT = C, D, OR T ECCKT MUST BE POPULATED WITH A VALID ECCKT |
| EQL372 | PIC AND LPIC ARE REQUIRED WHEN LNA = V |
| EQL373 | ALI IS PROHIBITED WHEN LACT = N |
| EQL374 | WHEN REQTYP = A AND ACT = N ECCKT MUST BE POPULATED WITH N |
| EQL375 | WHEN REQTYP = A, ACT = V, MI IS POPULATED AND LS OECCKT IS POPULATED, ECCKT MUST BE POPULATED WITH N |
| EQL376 | MAXIMUM LENGTH OF ECCKT IS 36 CHARACTERS |
| EQL377 | VALID VALUE FOR LNA IS C,P,X,S,B,L,N OR D WHEN REQTYP = M AND ACT = C |
| EQL378 | WHEN ANY OCCURRENCE OF LNA IS B ALL OCCURRENCES OF LNA MUST BE B |
| EQL379 | WHEN ANY OCCURRENCE OF LNA IS S ALL OCCURRENCES OF LNA MUST BE S |
| EQL380 | BRIGHTSPEED SUPPORTS ONLY ONE END USER LOCATION |
| EQL383 | WHEN REQTYP = B AND ACT = V ECCKT MUST BE POPULATED WITH N |
| EQL384 | LD FIELD VALID VALUES ARE: UNIT, APT, ROOM, RM, FL, FLR, BLDG, COMM, STE, BX, BOX |
| EQL385 | NCON AND WSOP PROHIBITED ON SAME ORDER |
| EQL386 | AFEATURE PROHIBITED IF 3RD TOS NOT = M |
| EQL388 | NUMBER OF OCCURRENCES OF LS DISC NBR MUST EQUAL NUMBER OF OCCURRENCES OF LS ECCKT |
| EQL391 | PLEASE PROVIDE DSL CONFIGURATION DETAIL IN THE LSR REMARKS SECTION |
| EQL395 | TN ENTERED IN EU DISCONNECT NUMBER FIELD CANNOT BE THE SAME AS ENTERED IN THE FORM TN FIELD |
| EQL396 | VALID VALUE FOR LNA IS D, N, V OR X WHEN REQTYP = E ACT = V |
| EQL397 | THE ECCKT FIELD IS PROHIBITED IF CONVERTING AN ECCKT TO A RESALE TN. PLEASE POPULATE THE OECCKT FIELD WITH THE ECCKT BEING CONVERTED |
| EQL398 | DL FORM IS PROHIBITED WHEN ELT = A |
| EQL399 | DL FORM IS PROHIBITED WHEN ACT = D, AND REQTYPE NOT = J |
| EQL400 | WHEN THE ACT IS W FEATURES ARE PROHIBITED |
| EQL402 | FEATURE GROUP FA REQUIRED WHEN ACT IS N, REQTYPE IS E.M,F,K,N,P OR Q |
| EQL405 | RESALE FORM REQUIRED |
| EQL407 | CRS FORM IS REQUIRED |
| EQL408 | IS FORM IS REQUIRED |
| EQL409 | DDPS FORM IS REQUIRED |
| EQL410 | IWO REQUIRED WHEN INSIDE WIRE SAE IS PRESENT |
| EQL411 | VALID TOS VALUES FOR REQTYPE Q FOR ACT OF N OR V : WHEN 1ST TOS = 2 AND STATE IS NOT = NJ, 2ND TOS MUST = A OR K, 3RD TOS MUST = M OR F AND 4TH TOS MUST = -. |
| EQL412 | VALID TOS VALUES FOR REQTYPE Q FOR ACT OF N OR V : WHEN 1ST TOS = 2 AND STATE IS = NJ, 2ND TOS MUST = A, H OR K, 3RD TOS MUST = M OR F AND 4TH TOS MUST = -. |
| EQL413 | WHEN REQTYP = Q, ACT = N AND 2ND POSITION OF TOS = K, ECCKT MUST BE POPULATED WITH N |
| EQL417 | WHEN THE OCC IS POPULATED THE MI MUST ALSO BE POPULATED |
| EQL418 | WHEN THE MEU IS POPULATED YOU MUST ADD AN OPX SAE CODE |
| EQL419 | WHEN THE MEU IS NOT POPULATED OPX SAE CODES ARE PROHIBITED |
| EQL420 | WHEN THE MEU IS POPULATED YOU MUST ENTER AT LEAST 2 ADDRESSES |
| EQL421 | ADDRESS QUANTITY MUST BE EQUAL TO THE LOCQTY |
| EQL422 | LOCNUM VALUES MUST BE SEQUENTIAL BEGINNING WITH 1 |
| EQL423 | VALID VALUES FOR ACT ARE N, C, D, T, OR V WHEN REQTYPE = M |
| EQL424 | REQTYP = A AND ACT = W REQUIRES MI AND ECCKT TO BE POPULATED |
| EQL425 | VALID VALUES FOR RETQYPE Q ARE N, C, D, T, OR V |
| EQL426 | VALID VALUES FOR REQTYPE A ARE N, C, D, T, V OR W |
| EQL427 | N IS THE ONLY VALID VALUE FOR THIS ECCKT FIELD / REQTYP / ACT |
| EQL428 | PON NAMES BEGINNING WITH ABAN REQUIRE ACT OF D, REQTYP A,E, OR M, AND 1ST TOS OF 2 |
| EQL430 | YOU MAY ONLY POPULATE THE TRANSFER\_OF\_CALLS\_GRP ON THE END USER TAB. |
| EQL431 | 1ST TOS MUST EQUAL 1,2; 2ND TOS MUST EQUAL A, B, D; 3RD TOS MUST EQUAL - (NOT APPLICABLE); 4TH TOS MUST EQUAL - (NOT APPLICABLE) FOR REQTYPE A ACT OF T |
| EQL432 | WHEN THE HGI FORM IS POPULATED THE 5TH POSITION OF THE AFO FIELD MUST BE Y |
| EQL433 | WHEN THE 5TH POSITION OF THE AFO FIELD IS Y THE HGI FORM MUST BE POPULATED. |
| EQL434 | PON BEGINNING WITH CMBK MUST BE ACT D |
| EQL435 | RORD REQUIRED ON CMBK PON |
| EQL436 | DL FORM PROHIBITED ON CMBK PON |
| EQL437 | REQTYPE F VALID VALUES FOR 1ST POSITION TOS ARE 1, 2; 2ND POSITION TOS IS B; 3RD POSITION TOS IS - ; 4TH POSITION TOS IS -  |
| EQL438 | VALID VALUE IS A FOR REQTYP P. SUBMIT AS REQTYP M WITH 2ND TOS OF E FOR CENTREX UNE |
| EQL442 | SUP IS PROHIBITED WHEN ACT = B,S |
| EQL443 | SUP IS PROHIBITED WHEN REQTYP = M, ACT = C, AND LNA = B,S |
| EQL445 | VALID VALUE FOR LNA IS C,P,X,N OR D WHEN REQTYP = Q AND ACT = C |
| EQL446 | VALID VALUE FOR LNA IS D, N, OR V WHEN REQTYP = M ACT = V |
| EQL447 | OECCKT IS REQUIRED WHEN CONVERTING LOOP |
| EQL449 | NPI IS PROHIBITED WHEN REQTYP IS N AND ACT IS NOT V |
| EQL451 | ENTRY OF A IS PROHIBITED WHEN THE ACT IS V |
| EQL453 | SUP2 REQUIRES CHANGE IN VALUES TO THE VER, DDD, AND REMARKS FIELDS. THE FOLLOWING FIELDS ARE OPTIONAL: DDDO, SUP, EXP, DTSENT, LST, NPT, OCC, ACC, AND CONDITIONING\_REMARKS (ONLY). THE VALUE IN THE SUP FIELD MAY HAVE CHANGED. THIS IS NOT ALLOWED WITHIN THE SAME VERSION |
| EQL454 | NID REQUEST, PLEASE CONTACT YOUR ACCOUNT MANAGER. |
| EQL455 | TC OPT REQUIRES THAT THE ASSOCIATED DISC NBR BE POPULATED |
| EQL456 | ECCKT IS REQUIRED FOR DID TRUNK SERVICE |
| EQL457 | SUP 3 IS PROHIBITED WHEN THE REQTYP IS E AND THE ACTIVITY IS W |
| EQL460 | WHEN HGI IS POPULATED A HUNT GROUP FEATURE MUST BE POPULATED IN THE SERVICE TAB (1RLC, 1NLC, TKR2LC, TKN2LC, TSR2LC, TSRTLC, TSN2LC, 9730, 9737, 9739, 9777, 9780, 9781, 9872) |
| EQL462 | 77.HC AND 83.HC LOOPS REQUIRE NC = HCE- OR HC-- |
| EQL464 | CAPTION SLU INDENT SECTION IS NOT SUPPORTED BY BRIGHTSPEED |
| EQL465 | LTN OR NSTN MUST BE POPULATED |
| EQL466 | HS IS NOT SUPPORTED |
| EQL467 | YPHV IS PROHIBITED WHEN ALL OCCURRENCES OF RTY ARE EQUAL TO = LAL, LAM, FAM OR FCM |
| EQL468EQL469 | LISTING NAME CANNOT BE ALL CAPS WHEN TOA IS RHGI FORM IS REQUIRED WHEN HUNT FEATURE IS POPULATED ON THE RS/CRS FORM |
| EQL470 | DL FORM IS PROHIBITED WHEN ELT = B |
| EQL472 | VERSION 00 OR 0 IS PROHIBITED. CANCEL YOUR ORDER AND CREATE NEW PON WITH INITIAL VERSION 01 |
| EQL473 | CRS FORM ALLOWED ONLY FOR REQTYPE P OR REQTYPE M WHEN 2ND TOS = E |
| EQL474 | TN MUST BE 10 NUMERICS, NO SPACES |
| EQL475 | INVALID LTN ENTERED. 4TH POSITION CANNOT BE 1 AND 5TH POSITION CANNOT BE 8 |
| EQL476 | STATE MUST BE IN CAPS |
| EQL479 | LISTING NAME 1ST POSITION OR 1ST AND 3RD POSITON CAN BE CAPS WHEN TOA = R |
| EQL480 | QTY GREATER THAN 200 IS PROHIBITED. |
| EQL482 | SUP 1 IS NOT PERMITTED ON THE INITIAL VERSION |
| EQL484 | VALID VALUES FOR LNA = B,C,D,L,N,P,S,T,V,W,OR X |
| EQL487 | VALID VALUE FOR FIELD S IS "C" |
| EQL491 | VALID VALUE FOR RTY 1ST POSITION IS F OR L |
| EQL492 | VALID VALUES FOR LTY IS 1, 2, 3 OR 6 |
| EQL493 | VALID VALUE FOR TOA IS B,R,BP |
| EQL494 | WHEN STYC=CH OR CS, LTXTY IS LOI, DOI VALID ENTRIES ARE 1-6 |
| EQL495 | BRIGHTSPEED DOES NOT SUPPORT BRO |
| EQL498 | RS FORM PROHIBITED |
| EQL499 | WHEN 1ST POSITION OF DIRNAME IS NUMERIC THE FIELD IS REQUIRED TO BE ALL NUMERIC WITH A MAXIMUM LENGTH OF 6 |
| EQL500 | VALID VALUES FOR LTXNUMB IS 1,01,001,0001 |
| EQL501 | BRIGHTSPEED DOES NOT SUPPORT ADR, OP, TT FOR LTXTY |
| EQL502 | BRIGHTSPEED DOES NOT SUPPORT REMARKS ON DL USE LSR REMARKS |
| EQL508 | VALID VALUE FOR LNA IS C, D, P, X, S, B OR N WHEN ACT = C |
| EQL509 | SUP IS PROHIBITED ACT = C, AND LNA = B,S |
| EQL510 | DSGCON INFO IS REQUIRED |
| EQL517 | ELT A OR C IS PROHIBITED WHEN REQTYPE = C AND NPDI = A OR C |
| EQL519 | VALID VALUE FOR LTN IS N or 10 NUMERICS |
| EQL520 | LTN VALID VALUE = 10 NUMERICS |
| EQL521 | LTEXT NOT SUPPORTED WITH LTXTY VALUES OF ADR, OP, TT. OTHERWISE OPTIONAL |
| EQL522 | YPHV FAILED PLEASE VERIFY AND RE-ENTER |
| EQL523 | SASN IS REQUIRED |
| EQL525 | STATE IS REQUIRED |
| EQL526 | ZIP CODE IS REQUIRED |
| EQL530 | DDD IS BRIGHTSPEED HOLIDAY, UPDATE DDD |
| EQL538 | PLEASE ENTER CABLE ID and CHAN PAIR DATA IN THE CCEA FIELD IN THE FOLLOWING FORMAT, SEPARATED BY COMMAS: Cable ID1(value), Chan Pair1 (value), Cable ID2 (Value), Chan Pair2 (Value) |
| EQL540 | CHAN\_PAIR IS PROHIBITED PLEASE ENTER IN CCEA FIELD |
| EQL541 | CFA OR CCEA REQUIRED |
| EQL543 | VALID VALUES ARE E,W,N,S,NE,NW,SE,SW,EN,WN |
| EQL545 | SLI IS REQUIRED |
| EQL546 | ACTL IS PROHIBITED IF REQTYPE IS C,F,K,M OR P |
| EQL549 | ACTL IS REQUIRED FOR REQTYPE A AND B WHEN ACT IS N,V OR T |
| EQL552 | SACTL REQUIRE WHEN NC = LXR- AND NCI - 02QE9.001, 02QE5.001,04QE9.11 OR NC = UC-- AND NCI = 02QD2.OOF |
| EQL556 | INIT IS REQUIRED |
| EQL557 | LOCNUM IS REQUIRED |
| EQL558 | RTR IS REQUIRED |
| EQL560 | ELT IS REQUIRED |
| EQL561 | NPQTY IS REQUIRED |
| EQL565 | CITY IS REQUIRED |
| EQL568 | LNA IS REQUIRED |
| EQL569 | LOCNUM IS REQUIRED |
| EQL570 | LNUM IS REQUIRED |
| EQL574 | INIT TEL NUMBER IS REQUIRED |
| EQL577 | SLI VALID VALUE = A |
| EQL581 | CORRECT ZIP, ALL ZEROS IN ZIP IS INVALID |
| EQL582 | ACTL REQUIRED FOR RETQYPE A |
| EQL583 | DO NOT POPULATE ECCKT FOR PREQUAL ORDERS |
| EQL584 | FA IS REQUIRED |
| EQL585 | OCC IS PROHIBITED WHEN ACT IS NOT V OR W |
| EQL586 | ECCKT MUST BE N WHEN REQTYPE = N, ACT = V, LNA =V AND DISC\_NMR IS POPULATED |
| EQL587 | ECCKT MUST BE N WHEN REQTYPE = N, ACT = V, AND MI IS NOT POPULATED |
| EQL588 | INSIDE WIRE OPTION (IWO) IS NOT SUPPORTED |
| EQL589 | INSIDE WIRE FEATURE IS NOT VALID WITH TOS VALUE. 1ST POSITON OF TOS MUST = 2 OR 1ST POSITION OF TOS MUST = 1 AND 2ND POSITION OF TOS MUST = B |
| EQL590 | INSIDE WIRE OPTION (IWO) REQUIRE WHEN INSIDE WIRE FEATURE SELECTED |
| EQL591 | INSIDE WIRE OPTION (IWO) IS NOT SUPPORTED WITH TOS VALUE. 1ST POSITION OF TOS MUST = 2 OR 1ST POSITION OF TOS MUST = 1 AND 2ND POSITION OF TOS MUST = B |
| EQL592 | SUB LOOP ORDERS ARE NOT AT THIS LOCATION |
| EQL593 | TNS/OTNS FIELD MUST BE NUMERIC IN POSITIONS 1-10 AND IF A RANGE ENTERED POSITION 12-15 MUST BE NUMERIC ALSO |
| EQL594 | QUANTITY GREATER THAN 200 IS PROHIBITED |
| EQL595 | TNS FIELD MUST BE NUMERIC IN POSITIONS 1-10 AND IF A RANGE ENTERED POSITION 12-15 MUST BE NUMERIC ALSO |
| EQL598 | COIN ORDERS MUST BE ENTERED WITH 1ST TOS = 4 AND 2ND TOS = C |
| EQL600 | VALUE OF N ENTERED IN TLI OR HTN ON HGI PAGE IS NOT SUPPORTED |
| EQL603 | VALUE POPULATED IN HGI TLI CANNOT EQUAL VALUE POPULATED IN HGI HTN |
| EQL604 | TLI MUST BE NUMERIC WHEN TIP = L |
| EQL605 | TLI MAXIMUM LENGTH IS 5 WHEN TIP = L |
| EQL606 | TLI MUST BE 10 NUMERIC WHEN TIP = T |
| EQL607 | HTN MUST BE NUMERIC WITH MAXIMUM OF 5 CHARACTERS WHEN NO TYP = R |
| EQL608 | HTN MUST BE 10 NUMERIC WHEN NO TYP = T |
| EQL609 | TN ENTERED IN HTN MUST BE PRESENT IN SERVICE TAB |
| EQL610 | LINE NUMBER ENTERED IN HTN MUST BE PRESENT IN SERVICE TAB |
| EQL611 | HGI FORM IS PROHIBITED WITH REQYPE = Q IF SECOND TOS IS NOT EQUAL TO H |
| EQL612 | TIP ON HGI MUST = B FOR REQ = Q IF HGI IS POPULATED |
| EQL613 | REQTYPE J IS PROHIBITED |
| EQL614 | ELT MUST = B WHEN REQTYPE = C |
| EQL615 | AN ISP FEATURE IS REQUIRED WHEND REQ = F AND ACT = N OR C |
| EQL616 | ECCKT IS REQUIRED FOR DDPS DID TEL NO |
| EQL617 | ECCKT MUST EQUAL N IF ACT EQUAL N |
| EQL618 | ECCKT CANNOT BE N IF ACT IS NOT EQUAL TO N |
| EQL619 | WHEN MEU = A, 1ST POSITION OF FEATURE DETAIL FOR EACH FEATURE MUST BE SINGLE DIGIT NUMERIC FOR THE CORRESPONDING LOCNUM / ADDRESS FROM END USER TAB. VALID VALUES ARE 1 THROUGH 9 |
| EQL620 | RTR MUST EQUAL E OR G |
| EQL621 | BAN1 IS REQUIRED AND VALID ENTRY IS E |
| EQL622 | LSR REMARKS ARE REQUIRED. IF ACT = T PLEASE PROVIDE OLD ADDRESS |
| EQL623 | TNT EQUAL TO A IS PROHIBITED |
| EQL624 | PLEASE ENTER YPPA CODE, DIRNAME IS NOT UNIQUE |
| EQL625 | DDD REQUESTED FOR LOOP ORDERS MUST BE A MINIMUM OF NEXT BUSINESS DAY |
| EQL626 | IF 1ST POSITION OF RTY = F, THE 2ND AND 3RD POSITION MUST BE EQUAL TO AM |
| EQL627 | IF THE 1ST POSITION OF RTY = L THE 2ND AND 3RD POSITION MUST EQUAL AL, AM, AU, CR OR ML WHEN LACT DOES NOT = N |
| EQL628 | IF THE 1ST POSITION OF RTY = L THE 2ND AND 3RD POSITION MUST EQUAL AL, AM, CR, OR ML WHEN LACT = N |
| EQL631 | RTY IS REQUIRED TO BE POPULATED IN UPPERCASE |
| EQL632 | WHEN 1 OF LANO, LASN, LALOC, LAST OR LAZC IS POPULATED, ALL 5 FIELDS ARE REQUIRED TO BE POPULATED |
| EQL634 | TRANSACTION NOT AUTHORIZED. PLEASE CONTACT YOUR ACCOUNT MANAGER. |
| EQL635 | 2ND TOS VALUE MUST EQUAL R WHEN NC = UA-- AND NCI =02QB9.001, 02QB9.002, O2QB9.003, 02QB9.004, 02QB9.005, 02QB9.006, 02QB9.007 OR 07QRM.L05 |
| EQL636 | AN IS REQUIRED WHEN REQ = C AND ACT = V |
| EQL638 | WHEN REQ = J AND ACT = D, EITHER POPULATE SANO, SASN, CITY, STATE AND ZIP, OR DO NOT POPULATE SVC ADDRESS ON END USER TAB |
| EQL640 | AN IS PROHIBITED |
| EQL641 | SASN POPULATED IN ALL CAPS IS PROHIBITED |
| EQL642 | LASN POPULATED IN ALL CAPS IS PROHIBITED |
| EQL643 | HTQTY IS PROHIBITED IF HGI FORM IS NOT POPULATED |
| EQL644 | HTQTY MUST BE GREATER THAN 0 WHEN HGI FORM IS POPULATED |
| EQL645 | 4TH POSITION OF AFO MUST EQUAL Y WHEN DL PAGE IS POPULATED |
| EQL646 | LWS ORDERS ARE PROHIBITED |
| EQL647 | LNA MUST EQUAL C, N OR D WHEN ACT = C |
| EQL649 | PLEASE POPULATE CFA INTO THE CFA FIELD |
| EQL650 | ACTIVITY ENTERED IS PROHIBITED. PLEASE CONTACT ACCOUNT MANAGER. |
| EQL655 | FIELD IS REQUIRED TO BE UPPERCASE |
| EQL656 | TIP IS REQUIRED WHEN HGI FORM IS POPULATED |
| EQL659 | YOUR CONTRACT FOR THIS OCN AND SUBMARKET DOES NOT INCLUDE DIRECTORY LISTINGS OR DIRECTORY ASSISTANCE. |
| EQL660 | ELT=A IS PROHIBITED |
| EQL664 | USING THE TAB KEY IN THE LNFN AND/OR LNLN FIELDS ARE PROHIBITED. |
| EQL665 | 1ST POSITION OF REQTYPE MUST = E |
| EQL666 | POSITION 1 AND 2 OF TOS MUST = 2B |
| EQL668 | FEATURE IS REQUIRED WHEN ACT = N OR T |
| EQL673 | VALID VALUES FOR CONDITIONING OPTIONS ARE C,N,P,R |
| EQL674 | VALID VALUES FOR CONDITIONING OPTIONS ARE C,N,P,R,Y,1,2,3 |
| EQL692 | VALID VALUES FOR CONDITIONING OPTIONS ARE C, N, P, R, Y, 1, 2, 3 |
| EQL725 | ELT=A IS PROHIBITED WHEN 1 POSITION OF TOS=2 |
| EQL730 | FEATURE CODE INVALID FOR THIS OCN |
| EQL743 | ACT MUST EQUAL N,C,D, OR V WHEN REQTYPE IS J |
| EQL746 | VALID VALUES FOR USE SERVICE ADDR FIELD ARE "Y", "N" OR BLANK |
| EQL747 | SHIPPING ADDRESS INCOMPLETE PLEASE VERIFY AND REENTER |
| EQL748 | SHIPPING ADDRESS PROHIBITED WHEN USE SERVICE ADDR IS BLANK OR EQUALS "Y" |
| EQL749 | USE SERVICE ADDR MUST EQUAL "N" WHEN SHIPPING ADDRESS SECTION IS POPULATED |
| EQL750 | USE SERVICE ADDR PROHIBITED IF FEATURE DOES NOT EQUAL T5520B,T5520R,T6329B,T6329R |
| EQL751 | USE\_SERVICE\_ADDR ON END USER TAB PROHIBITED IF REQTYP NOT EQUAL TO E, M OR P |
| EQL754 | FA equal to I, O, V, or W is prohibited |
| EQL775 | PIC/LPIC VALUE IS PROHIBITED FOR THIS REQTYP AND ACTIVITY |
| EQL777 | ELT A OR C IS PROHIBITED WHEN REQTYPE = C AND ACT = V |
| EQL778 | SUP 1 IS PROHIBITED WHERE VERSION IS THE SAME OR LESS THAN PREVIOUS VERSION |
| EQL779EQL780EQL784 | CANNOT SHIP TO P.O. BOX, PLEASE CORRECT SHIPPING ADDRESSSPEC field needs to be populated with LOOPEEL for this ECCKTSPEC field cannot be populated for this ECCKT |
| EQLW2 | CLLI CODE IS NOT YET EFFECTIVE OR CLLI CODE HAS BEEN RETIRED |
| EQLW4 | INVALID RECCKT. PLEASE ENTER VALID RECCKT |
| EQLW6 | CC IS NOT VALID FOR STATE - PLEASE ENTER VALID CC FOR STATE |
| EQLW10 | YOUR CONTRACT DOES NOE SUPPORT INSIDE WIRE ACTIVITIES |
| EQLW11 | TN HAS INSIDE WIRE AND CANNOT BE SUBMITTED AS ACT = W. PLEASE CHANGE TO ACT = V |
| EQLW12 | REQTYP/NC/NCI/SECNCI ENTERED IS NOT VALID. |
| EQLW13 | THERE IS NO VALID CONTRACT FOR THE NC/NCI/CC/STATE/REQTYP ENTERED. |
| EQLW14 | CC/STATE/REQTYP/TOS DOES NOT HAVE A VALID CONTRACT IN EFFECT. |
| EQLW41 | CCNA IS NOT VALID FOR CC |
| EQLW45 | NC = LXR- AND NCI = 04QE9.11 OR 02QE9.005 OR 02QE5.001 OR NC = LX-- AND NCI = 02QD2.OOF IS ONLY VALID WHEN THE CC HAS A SUB LOOP CONTRACT. |
| EQLW53 | PROJECT ID IS NOT VALID |
| EQLW54 | EXISTING TN CANNOT BE MOVED TO THIS NEW ADDRESS |
| EQLW74 | DDD CANNOT BE GREATER THEN 365 DAYS FROM CURRENT DATE |
| EQLW75 | ADDRESS IS OUT OF TERRITORY |
| EQLW83 | DUE DATE MUST BE MINIMUM OF 6 BUSINESS DAYS |
| EQLW84 | VALID CLLI CATEGORIES ARE SPECIAL ACTL (SP), SWITCHED ACTL (SP) ,REMOTE (RM), SMART REMOTE (SR), MISCELLANOUS (MC), OR END OFFICE (EO)VALID CLLI CATEGORIES ARE SPECIAL ACTL (SP), REMOTE (RM), SMART REMOTE (SR), MISCELLANOUS (MC), OR END OFFICE (EO) |
| EQLW86 | CLLI CODE IS NOT YET EFFECTIVE OR CLLI CODE HAS BEEN RETIRED |
| EQLW87 | EXISTING TN CANNOT BE MOVED AS IS, TO THE NEW WIRE CENTER FOR THIS ADDRESS |
| EQLW101 | PLEASE VERIFY INSIDE WIRE CONTRACT, INSIDE WIRE OPTION (IWO) INVALID |
| EQLW102 | INSIDE WIRE FEATURE REQUIRED WHEN INSIDE WIRE OPTION (IWO) SELECTED |
| EQLW103 | IWCON REQUIRE WHEN IWO IS POPULATED |
| EQLW105 | DDD ENTERED IS A WEEKEND. PLEASE ENTER A NEW DDD. |
| EQLW106EQLW107 | PON STATUS PROHIBITS A SUP FROM BEING ENTERED OR PREVIOUS VERSION OF CC /PON DOES NOT EXISTCC DOES NOT MATCH PREVIOUS VERSION OF PON |
| EQLW108 | PON NAME IS A DUPLICATE. PLEASE VERIFY PON TO CC TO SC FIELD |
| EQLW112 | DUE DATE MUST BE A MINIMUM OF 3 BUSINESS DAYS |
| EQLW113 | VALID CATEGORY FOR ACTL IS SPECIAL ACTL (SP) ONLY. |
| EQLW114 | NO EFFECTIVE CONTRACT FOR THESE VALUES |
| CTLV0001 | PORT NOT ALLOWED ON FOLLOWING DATA TN  |
| CTLV0002 | LOCAL SERVICE FREEZE ON ACCOUNT, PLEASE REMOVE PRIOR TO CONVERTING |
| CTLV0003 | TN DOES NOT BELONG TO CC. PLEASE VERIFY AND RE-ENTER |
| CTLV0004 | DOES NOT BELONG TO CC  |
| CTLV0005 | PORT NO COUNT IS NOT EQUAL TO NPQTY |
| CTLV0006 | CONTRACT NOT IN PLACE FOR CC/STATE COMBINATION |
| CTLV0007 | ONE OR MORE FEATURES IS NOT VALID, PLEASE VERIFY FEATURES IN THE FEATURE GROUP SECTION |
| CTLV0008 | PON ALREADY HAS A HIGHER VERSION IN THE SYSTEM. PLEASE CORRECT VERSION NUMBER AND RESUBMIT SUP |
| CTLV0009 | SANO does not match HouseNo. |
| CTLV0010 | INVALID ECCKT. PLEASE ENTER VALID ECCKT |
| CTLV0011 | INVALID OECCKT. PLEASE ENTER VALID OECCKT |
| CTLV0012 | INVALID DISCONNECT ECCKT - PLEASE ENTER VALID ECCKT |
| CTLV0013 | ADDRESS FAILED. PLEASE CORRECT ADDRESS OR CHOOSE NCON BASED ON PRE-ORDER RESPONSE |
| CTLV0014 | PLEASE VERIFY THE PORTED NUMBER. VALIDATION FAILED ON TN/STATE/OCC. |
| CTLV0015 | DTN NOT VALID FOR CC, PLEASE VERIFY AND REISSUE |
| CTLV0016 | PLEASE VERIFY TN |
| CTLV0017 | VERIFY TNS, IT IS NOT VALID |
| CTLV0018 | TELEPHONE NUMBER NOT AVAILABLE FOR LINE SHARE |
| CTLV0020 | TN DOES NOT EXIST IN BRIGHTSPEED, OR TN CANNOT BE CONVERTED |
| CTLV0021 | PLEASE VERIFY AND RE-ENTER TN DISC NUMBER. TN DISC NUMBER NOT VALID |
| CTLV0023 | LOCAL SERVICE FREEZE ON ACCOUNT, PLEASE REMOVE PRIOR TO CONVERTING |
| CTLV0024 | PIC CHANGE ONLY VALID WHEN TACT = P |
| CTLV0024 | PIC CHANGE ONLY VALID WHEN LNA = P |
| CTLV0025 | DIRNAME AND / OR DIRSUB IS NOT VALID. IF FIRST POSITION OF RTY = F, DIRSUB FIELD IS REQUIRED. PLEASE VERIFY AND RE-ENTER for both DIRNAME and DIRSUB |
| CTLV0026 | RELATIONSHIP BETWEEN PORTED TN, AN AND ZIP CODE ENTERED DO NOT MATCH OUR RECORDS. PLEASE VERIFY WITH CUSTOMER OR PERFORM CSI PRE-ORDER |
| CTLV0027 | ALI ENTERED IN THE PON DOES NOT MATCH ALI IN THE SYSTEM. PLEASE VERIFY. |
| CTLV0028 | LTN NOT ASSOCIATED TO CC, PLEASE VERIFY AND PROVIDE VALID LTN |
| CTLV0029 | NSTN NOT ASSOCIATED TO CC, PLEASE VERIFY AND PROVIDE VALID NSTN |
| CTLV0030 | LISTING ALREADY EXISTS FOR LTN/CC COMBINATION |
| CTLV0031CTLV0032 | LISTING ALREADY EXISTS FOR NSTN/CC COMBINATIONCFA IS NOT VALID OR FORMAT IS INVALID - CANNOT USE SPACES IN PLACES OF (/) VIRGULES - VALID FORMAT EXAMPLE 10/T3Z/11/LSVGNVXBW04/NLVGNVXGH31 |
| CTLV0034 | RESTORAL NOT APPLICABLE WHEN TN IS SUSPENDED |
| CTLV0035 | EXISTING TN CANNOT BE MOVED AS IS TO THE NEW ADDRESS IN THE PON |
| CTLV0036 | EXISTING TN CANNOT BE MOVED AS IS, TO THE NEW WIRE CENTER FOR THIS ADDRESS |
| CTLV0037 | NNSP VALUE NOT VALID FOR THIS CC. |
| CTLV0038 | INVALID SHIPPING ADDRESS, MUST MATCH USPS ADDRESS |
| CTLV0039 | SHIPPING ADDRESS INVALID, PLEASE VERIFY ZIP |
| CTLV0040 | SHIPPING ADDRESS INVALID, PLEASE VERIFY CITY |
| CTLV0041 | ORDER REQUIRES DISPATCH. APTCON MUST BE POPULATED |
| CTLV0042 | PIC/LPIC NOT VALID FOR THIS WIRE CENTER |
| CTLV0043 | CPIC OR CLPIC NOT VALID FOR THIS WIRE CENTER |
| CTLV0044CTLV0045CTLV0046CTLV0047CTLV0048CTLV0049CTLV0050CTLV0051CTLV0052CTLV0053CTLV0054CTLV0055CTLV0056CTLV0057CTLV0058 | Pending request from a different provider contains one or more linesPending request already submitted for one or more linesSANO not within address range on fileNo Response from Downstream SystemSPEC should not be populated with LOOPEEL when ACTL and SWC are the sameSPEC should be populated with LOOPEEL when ACTL and SWC are differentSERVICE ADDRESS DOES NOT QUALIFY FOR THE ORDERED SPEEDTHIS REQUEST MUST INCLUDE A NEW TECH FULL INSTALLTHE REQUEST FOR A NEW BROADBAND INSTALL MUST INCLUDE A NEW TECH FULL INSTALLWBSA products cannot be ordered on non-WBSA contractMI Value cannot be changed once order is acceptedMODEM NOT VALID FOR REQUESTED SPEEDPLEASE VERIFY PID, AN, PORTED TN AND ZIP CODE ARE CORRECTADDRESS IS OUT OF TERRITORYOTN MUST BE POPULATED AND LNA MUST EQUAL X |

The following error codes are no longer active in EASE.

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| **ERROR CODE** |  **ERROR CODE DESCRIPTION (INACTIVE)** |
| EQL4 | BRIGHTSPEED REQUIRES CC, AND THE CC MUST BE ENTERED IN UPPERCASE |
| EQL11 | ACTL IS REQUIRED WHEN REQTYPE = A AND ACT = N OR T, OR WHEN REQTYPE = A OR B, ACT EQUALS V AND NC EQUALS HCE-, LXF- OR LR-N |
| EQL12 | ACTL IS PROHIBITED IF REQTYPE IS C,F,K,M,N, P OR Q |
| EQL15 | BRIGHTSPEED DOES NOT SUPPORT THIS REQ-TYP / ACTIVITY COMBINATION |
| EQL22 | VALID VALUE FOR LNA IS V, N OR D WHEN ACT = V |
| EQL28 | REQTYPE H NOT SUPPORTED BY YOUR CONTRACT. |
| EQL29 | 1ST POSITION OF AFO MUST BE Y, TO REQUIRE THE END USER FORM |
| EQL33 | ACTL IS REQUIRED WHEN REQTYPE IS A, ACT IS V AND NC CODE EQUAL HCE-,LXR-,LX-N |
| EQL37 | ACT MUST EQUAL V WHEN REQTYPE IS B. |
| EQL44 | VALID VALUE FOR LNA IS C,P OR X WHEN REQTYP = P AND ACT = C |
| EQL49 | ENTER THE SAE CODE WHEN REQUESTING LOCAL SERVICE FREEZE |
| EQL73 | SANO IS REQUIRED IF EUMI = Y |
| EQL75 | ACT MUST EQUAL D WHEN REQTYPE IS D |
| EQL77 | AENG IS PROHIBITED FOR REQTYPE B, C, E, F, J, K, M, N, P OR Q |
| EQL80 | LSO IS NOT VALID FOR BRIGHTSPEED |
| EQL84 | REQTYPE C,D,E,F,K,M,N,P OR Q SUP VALID VALUES ARE 1, 2 OR 3 |
| EQL85 | MEU IS POPULATED, SAE OFF PREMISE CODE IS REQUIRED |
| EQL88 | REQTYPE M ACT OF C, VALID VALUES FOR 1ST TOS MUST EQUAL 1, 2, OR 4; 2ND TOS MUST EQUAL A, B, C, OR E ; 3RD TOS MUST EQUAL M, F, OR -; 4TH TOS MUST EQUAL R, OR - . |
| EQL98 | NC IS REQUIRED WHEN REQTYPE N TOS = J |
| EQL100 | WHEN REQTYPE IS N AND 2ND TOS = J AND NC = LC--, NCI CODE MUST = 02NO2, OR WHEN REQTYPE IS N AND 2ND TOS = J AND NC = LD--, NCI CODE MUST = 04CS9.10 |
| EQL101 | WHEN REQTYPE IS N AND 2ND TOS = J AND NC = LC--, NCI CODE MUST = 02NO2, SECNCI CODE MUST = 02NO2 OR WHEN REQTYPE IS N AND 2ND TOS = J AND NC = LD--, NCI CODE MUST = 04CS9.10, SECNCI CODE MUST = 02VRV2.T |
| EQL107 | TNT = A NOT VALID WHEN SPEC = LOOPEEL |
| EQL109 | CTI REQUIRED FOR LINE SHARE |
| EQL115 | LSCP NOT VALID WHEN REQ-TYP = B |
| EQL116 | REQTYPE E ACTIVITY OF C OR V - VALID VALUES FOR 1ST TOS MUST EQUAL 1, 2, OR 4; 2ND TOS MUST EQUAL A, B, C, D, H, J, K, OR Q ; 3RD TOS MUST EQUAL M OR F; 4TH TOS MUST EQUAL R, OR - |
| EQL118 | REQTYPE M ACT C OR T VALID VALUES FOR 1ST TOS MUST EQUAL 1, 2, OR 4; 2ND TOS MUST EQUAL A, B, C, OR E ; 3RD TOS MUST EQUAL M, F; 4TH TOS MUST EQUAL R, OR - . |
| **ERROR CODE** |  **ERROR CODE DESCRIPTION (INACTIVE)** |
| EQL119 | REQ-TYP=N: ACT C OR T OR V VALID VALUES 1ST TOS =1, 2ND TOS =J OR Q, 3RD TOS = M, F OR - , 4TH TOS = - |
| EQL121 | TDT OR CHC REQUIRED WHEN REQ-TYP = C |
| EQL131 | LACT MUST EQUAL "N" WHEN EUMI IS POPULATED AND ACT IS V |
| EQL132 | LACT MUST EQUAL "N" OR Z WHEN EUMI IS NOT POPULATED AND ACT IS V |
| EQL140 | IF 1ST POSITION OF RTY = F, THE 2ND AND 3RD POSITION MUST BE EQUAL TO AM OR CM |
| EQL142 | IF THE 1ST POSITION OF RTY = L THE 2ND AND 3RD POSITION VALID VALUES ARE EQUAL AL, AM, AU, CM, OR CR |
| EQL143 | IF ACT IS N,C,T 1ST POSITION OF RTY OF S IS NOT VALID |
| EQL146 | VALID VALUES FOR LTY IS 1, 2, OR 3 |
| EQL150 | TOA VALID VALUES ARE B, OR R |
| EQL156 | PPTN NOT SUPPORTED BY BRIGHTSPEED |
| EQL169 | ADI IS NOT VALID WHEN LACT="O", "D", "Z" |
| EQL170 | LASN IS NOT VALID WHEN LACT="C" |
| EQL171 | LANO IS NOT VALID WHEN LACT="C" |
| EQL174 | LALO IS NOT VALID WHEN LACT="C" |
| EQL175 | LALOC IS NOT VALID WHEN LACT="C" |
| EQL183 | LAST IS NOT VALID WHEN LACT="C" |
| EQL184 | LAZC IS NOT VALID WHEN LACT="C" |
| EQL189 | BRIGHTSPEED DOES NOT SUPPORT SIC FIELD, ADVERTISING IS DONE DIRECTLY WITH THE PUBLISHER |
| EQL193 | LACT = Z IS NOT VALID WHEN ACT IS V AND EUMI = Y |
| EQL196 | LTEXT IS OPTIONAL WHEN LTXTY = AC, OR LOI (FOR CAPTION ONLY) |
| EQL200EQL209 | BRIGHTSPEED DOES NOT SUPPORT CLPIC VALUES OF NA, DFLT, NC, UNDC, EQLD OR 5046VALID VALUES ARE N, C, D OR V WHEN ACT = V |
| EQL216 | CNDOPT IS REQUIRED WHEN NC CODE = HCE-, LXR-, LX-N. |
| EQL217 | RORD MUST BE POPULATED WHEN CNDOPT EQUALS P OR C ON ACT=C, OR T. |
| EQL218 | CNDOPT = N (NONE) OR R (CONDITIONING REFUSED) NOT VALID FOR ACT=C OR T |
| EQL223 | WHEN STYC= SL, DOI MUST EQUAL ZERO (0) FOR THE LTXTY=LOI |
| EQL225 | SANO IS REQUIRED WHEN EUMI EQUALS Y |
| EQL226 | VALID VALUE IS CUS |
| EQL227 | VALID VALUE IS C OR D FOR CLEC TO CLEC CONVERSION |
| EQL228 | OCC IS REQUIRED WHEN MI IS POPULATED |
| EQL230 | TOS DOES NOT MATCH LTOS. PLEASE CORRECT AND RESUBMIT. |
| EQL232 | VALID VALUES ARE D, L WHEN ACT = L |
| EQL233 | FCF1CLC REQUIRES THAT THE FEATURE DETAIL BE POPULATED WITH NUMERIC CHARACTERS |
| EQL234 | FCF1CLC REQUIRES 11 DIGITS WITH 1+, OR 10 DIGITS WITHOUT |
| **ERROR CODE** |  **ERROR CODE DESCRIPTION (INACTIVE)** |
| EQL235EQL240 | REQTYPE M REQUIRES VALUE C FOR P FIELDVALID VALUE IS ACT=V FOR CLEC TO CLEC CONVERSION. |
| EQL241 | TWO CABLE ID AND PAIRS ARE REQUIRED WHEN THE REQTYPE IS A WITH A NC CODE OF UA-- OR AN NCI CODE WITH POSITION 1-2 EQUAL 04 |
| EQL245 | ADDRESS CHANGES NOT ALLOWED FOR LACT=C |
| EQL246 | 2ND POSITION OF TOS MUST BE R WHEN REQTYPE IS A AND THE NC CODE STARTS WITH UA |
| EQL248 | CITY IS REQUIRED WHEN THE EUMI EQUALS Y |
| EQL249 | ZIP IS REQUIRED WHEN THE EUMI EQUALS Y |
| EQL252 | LINE SHARE-VALID VALUES COMBINATION ARE UA-- AND NCI MUST BE 02QB9.001 TO 02QB9.007 OR 04QRM.L05 |
| EQL257 | ATN IS REQUIRED AND MUST BE MAIN TELEPHONE NUMBER / BILLING TELEPHONE NUMBER |
| EQL258 | AN (MAIN TELEPHONE NUMBER), REQUIRED WHEN REQTYPE = C, E, P, OR Q AND ACT = V. IF THE AN IS POPULATED IT MUST BE 13 NUMERIC'S, TELEPHONE NUMBER PLUS CUSTOMER CODE |
| EQL262 | VALID VALUE IS ELT=A FOR ACT=W |
| EQL265 | ATN NOT VALID FOR ACT=N. |
| EQL266 | ATN REQUIRED FOR ACT=V OR W |
| EQL267 | IF ATN IS POPULATED, AN MUST BE POPULATED WHEN ACT=V. |
| EQL268 | VALID VALUES, 2, 3, 5 FOR HNTYP. |
| EQL269 | VALID VALUE IS HLA=E FOR ACT=W |
| EQL270 | BUSINESS NAME BEGINS IN THIS FIELD |
| EQL271 | LNLN NOT VALID WITH LACT CHOSEN. |
| EQL274 | CANNOT CONVERT AND DISCONNECT THE SAME ECCKT AND OECCKT. |
| EQL276 | OCN MUST START WITH "I" WHEN PON STARTS WITH "ISP" |
| EQL278 | DISC NBR REQUIRED WHEN ACT=D |
| EQL279 | DISC NBR REQUIRED WHEN ACT=D |
| EQL280 | IWJQ ACTIVITY NOT AVAILABLE FOR COMPLEX SERVICES. |
| EQL294 | VALID VALUES, 2, 3 FOR HNTYP. |
| EQL295 | LQTY MUST EQUAL NUMBER OF LNA ENTERED WHEN REQTYP = B |
| EQL296 | VALID VALUE IS "C" |
| EQL298 | LTOS MUST EQUAL TOS |
| EQL299 | RL IS PROHIBITED WHEN REQTYPE = C |
| EQL307 | VALID VALUES ARE C,N,D,T WHEN ACT=T |
| EQL321 | CFA OR CCEA OR CABLE/PAIR REQUIRED WHEN SPEC FIELD = LOOPEEL |
| EQL322 | CFA OR CCEA OR CABLE/PAIR REQUIRED WHEN NC = HCE-, NCI = 04QB9.11 AND SECNCI = 04DU9.1S OR 04DU9.1SB OR 04DU9.1SN OR 04DU9.1SX |
| EQL326 | CABLE ID IS REQUIRED WHEN REQTYPE = A AND ACT = N, C, T OR V, OR WHEN REQTYPE = B AND ACT = V |
| **ERROR CODE** |  **ERROR CODE DESCRIPTION (INACTIVE)** |
| EQL329EQL339 | PROJECT FIELD IS REQUIRED WHEN DQTY IS GREATER THAN 100NPDI IS PROHIBITED FOR THIS REQTYPE / ACTIVITY |
| EQL342 | PROJECT FIELD IS REQUIRED WHEN NUMBER OF LINES IS GREATER THAN 100 |
| EQL345 | AENG IS NOT VALID IF REQTYPE IS A , ACT IS NOT = N,C,T,V |
| EQL352 | YPH IS NOT SUPPORTED BY BRIGHTSPEED WHEN REQTYP = A OR B |
| EQL355 | QN MUST EQUAL NUMBER OF DID DOD TEL NO TNS |
| EQL356 | TKQ MUST EQUAL NUMBER TRUNK SVC DET ECCKT |
| EQL358 | NPQTY MUST EQUAL NP SVC DET PORTED NBR |
| EQL368 | EUMI REQUIRED WHEN NCON POPULATED |
| EQL381 | SPAN IS REQUIRED |
| EQL382 | SPAN MUST BE 13 NUMERIC ACCOUNT NUMBER |
| EQL387 | LISTING IND SECTION IS REQUIRED |
| EQL389 | ATN PROHIBITED WHEN PON IS CLEC TO CLEC (MI POPULATED) |
| EQL390 | HUNT GROUP FORM IS REQUIRED WHEN FEATURE IS EQUAL TO 1RLC, 1NLC, TKR2LC, TKN2LC, TSR2LC, TSRTLC OR TSN2LC |
| EQL392 | ZIP CODE IS REQUIRED |
| EQL393 | DUPLICATE CABLE ID / CHAN PAIR COMBINATIONS ARE NOT ALLOWED. |
| EQL394EQL401 | FCB1FLC(LOD) IS REQUIRED WHEN THE HA IS POPULATED.WHEN THE ACT IS V ONLY FEATURE ADDITIONS AND CHANGES ARE PERMITTED |
| EQL403 | WSOP INDICATOR IS PRESENT AND WORKING SERVICE NOT FOUND AT LOCATION. |
| EQL404 | WSOP INDICATOR NOT PRESENT AND WORKING SERVICE FOUND AT LOCATION. |
| EQL406 | ADDRESS FAILED PLEASE VERIFY AND RE-ENTER |
| EQL414 | FEATURE DETAIL FOR SIGNAL RING MUST BEGIN WITH A VALID 10 DIGIT PHONE NUMBER. |
| EQL415 | VALID FEATURE DETAIL ENTRIES ON A SIGNAL RING ARE A PHONE NUMBER FOLLOWED BY ONE OF THE FOLLOWING: Reuse TN, Reuse TN 2 SHORT, Reuse TN 1-LONG 1-SHORT, Reuse TN 1-SHORT 1-LONG 1-SHORT, No Reuse, No Reuse 2 SHORT, No Reuse 1-LONG 1-SHORT, No Reuse 1-SHORT 1-LONG 1-SHORT |
| EQL416 | FEATURE CHANGES ARE PROHIBITED ON A PIC CHANGE ONLY REQUEST. |
| EQL429 | SIGNAL RING ONLY VALID VALUE ON ACT OF N IS NO REUSE |
| EQL439 | RL IS REQUIRED WHEN MI AND OECCKT ARE POPULATED |
| EQL440 | RL IS PROHIBITED WHEN DISC NBR IS POPULATED OR TN ON SERVICE TAB IS POPULATED. |
| EQL441 | NC IS REQUIRED WHEN REQTYP = E,Q AND 2ND TOS = K |
| EQL444 | NC IS REQUIRED WHEN REQTYPE E OR Q IF 2ND TOS = K |
| EQL448 | CONVERTING LOOP TO LOOP ECCKT MUST BE N |
| EQL450 | ESTREET IS REQUIRED WHEN FBI IS POPULATED |
| EQL452 | SUP PROHIBITED WHEN VERSION IS NOT CHANGED |
| EQL458 | WHEN CHC IS POPULATED TDT IS PROHIBITED |
| EQL459 | WHEN ACCESS LINE IS 1RLC,1NLC,TKR2LC,TKN2LC,TSR2LC,TSRTLC,TSN2LC HGI FORM IS REQUIRED |
| **ERROR CODE** |  **ERROR CODE DESCRIPTION (INACTIVE)** |
| EQL461EQL463 | ACTL IS PROHIBITED FOR LINE SHAREMI IS PROHIBITED ON REQTYP B |
| EQL469 | CABLE ID AND CHAN PAIR ARE PROHIBITED FOR PREQUAL |
| EQL471 | MTN, LTN OR NSTN MUST BE POPULATED WHEN STYC = CH, CS, CI OR SL |
| EQL477 | LD FIELD VALID VALUES ARE: UNIT, APT, ROOM, RM, FL, FLR, BLDG, COMM, STE, BX, BOX, EXCH |
| EQL478 | THE ORDER HAS BEEN REJECTED BECAUSE YOUR ACCOUNT HAS BEEN SUSPENDED FOR NON PAYMENT |
| EQL481 | ALI MUST BE 4 CHARACTERS LONG., AND POSITIONS 1 AND 2 MUST BE ALPHA. TO ACQUIRE CORRECT ALI, PLEASE PRE-ORDER THE LTN |
| EQL483 | BRIGHTSPEED DOES NOT SUPPORT CCDD BRIGHTSPEED DOES NOT SUPPORT CCDD |
| EQL485 | TOS VALID VALUE POSITION 1 = 1 OR 2, POSITION 2= A OR B WITH 3RD AND 4TH POSITION EQUALS -- (DASH, DASH) |
| EQL486 | VALID VALUE FOR NOTYP IS T |
| EQL488 | BRIGHTSPEED DOES NOT SUPPORT CC\_ACT |
| EQL489 | BRIGHTSPEED DOES NOT SUPPORT CC\_NO |
| EQL490 | BRIGHTSPEED DOES NOT SUPPORT CCT |
| EQL496 | DDD CANNOT BE GREATER THEN 365 DAYS FROM CURRENT DATE |
| EQL497 | LACT MUST EQUAL "I" OR "O" WHEN ACT IS C |
| EQL503 | LSR AN IS REQUIRED |
| EQL504 | FPIC VALID VALUES ARE A,B,E,R,S OR T WHEN ACT = C |
| EQL505 | FPI VALID VALUES ARE A,B,E,R,S OR T WHEN ACT = C |
| EQL506 | SPECIAL CHARACTERS NOT APPLICABLE FOR DIRNAME |
| EQL507 | SPECIAL CHARACTERS NOT APPLICABLE FOR LOC\_ACCESS\_ NAME |
| EQL511 | DSGCON TEL NO IS REQUIRED |
| EQL512 | ADDRESS IS OUT OF TERRITORY |
| EQL514 | REQTYPE M ACT N OR V - VALID VALUES FOR 1st TOS MUST EQUAL 1 OR 2; 2nd TOS MUST EQUAL A OR B ; 3rd TOS MUST EQUAL M OR F; 4th TOS MUST EQUAL R, OR - |
| EQL515 | REQTYPE M ACT OF C, VALID VALUES FOR 1st TOS MUST EQUAL 1 OR 2; 2nd TOS MUST EQUAL A OR B; 3rd TOS MUST EQUAL M, F, OR -; 4th TOS MUST EQUAL R OR - . |
| EQL516 | REQTYPE E ACTIVITY OF N,V C,T OR W VALID VALUES FOR 1ST TOS MUST EQUAL 1 OR 2 ; 2ND TOS MUST EQUAL A OR B; 3RD TOS MUST EQUAL M OR F; 4TH TOS MUST EQUAL R, OR -. |
| EQL518 | VALID VALUE FOR TN IS N |
| EQL524 | CITY IS REQUIRED |
| EQL527 | SANO IS REQUIRED |
| EQL528 | TN NOT FOUND. PLEASE VERIFY |
| EQL529 | ECCKT NOT FOUND. PLEASE VERIFY |
| EQL531 | LSCP IS NOT VALID FOR STATE OF TX |
| EQL532 | LSCP = B IS NOT VALIDATE FOR ACT N, V OR W |
| **ERROR CODE** |  **ERROR CODE DESCRIPTION (INACTIVE)** |
| EQL533EQL534 | LSCP = A IS NOT VALIDATE FOR ACT OF WACT OF L , ONLY ALLOWS LNA OF L FOR SEASON SUPSEND OR C TO RESTORE |
| EQL535 | LD/LV FIELDS ARE PROHIBITED. ENTER ADDITIONAL ADDRESS INFORMATION IN THE AAI FIELD - FORMAT BLDG Xx FLR Xx UNT xxx FOR THE SPECIFIC ATTRIBUTE. EXAMPLE : UNIT 67 OR BLDG 01 UNIT A14 |
| EQL536 | DDD IS A HOLIDAY, PLEASE UPDATE TO WORKING DAY |
| EQL537 | LTN VALID VALUES = N OR 10 NUMERICS |
| EQL539 | CABLE ID PROHIBITED PLEASE ENTER IN CCEA FIELD |
| EQL542 | CCEA REQUIRED |
| EQL544 | DIRECTORY NOT VALID FOR REQTYPE F |
| EQL547 | ACTL IS PROHIBITED FOR REQTYPE N WHEN 2ND POSTION OF TOS DOES NOT = Q OR J |
| EQL548 | ACTL IS PROHIBITED FOR RETQYPE Q WHEN 2ND POSITION OF TOS DOES NOT = K |
| EQL550 | ACTL IS REQUIRED FOR REQTYPE N WHEN 2ND POSITION OF TOS OF Q OR J |
| EQL551 | ACTL IS REQUIRED FOR REQTYPE Q WHEN THE 2ND TOS = K |
| EQL553 | ACTL IS NOT ACTIVE |
| EQL554 | NP FORM / NP\_ADMIN SECTION IS REQUIRED |
| EQL555 | NP FORM / NP\_SVC\_DET / SVC\_DET\_GRP\_SECTION IS REQUIRED |
| EQL559 | LOCQTY IS REQUIRED |
| EQL562 | ELT VALID VALUES ARE A OR B |
| EQL563 | SASN IS REQUIRED |
| EQL564 | NPDI IS REQUIRED |
| EQL566 | STATE IS REQUIRED |
| EQL567 | LNA IS REQUIRED |
| EQL571 | PLEASE VERIFY PORTED NUMBER |
| EQL572 | DDD IS A WEEKEND DATE ,PLEASE UPDATE TO WEEK DAY WORKDAY |
| EQL573 | PORTED NBR IS REQUIRED |
| EQL575 | TDT IS PROHIBITED |
| EQL576 | ATN IS REQUIRED WHEN ACT IS V |
| EQL578 | ADDRESS IS OUT OF TERRITORY |
| EQL579 | POPULATE SASN WITH UPPER AND LOWER CASE |
| EQL580 | POPULATE SASN WITH UPPER AND LOWER CASE |
| EQL599 | 5TH POSITION OF AFO AND HUNT GROUP FORM ARE PROHIBITED IF 1ST TOS = 4 OR SECOND TOS = C |
| EQL601 | NO TYP ON HGI MUST = R WHEN TIP = L |
| EQL602 | NO TYP ON HGI MUST = T WHEN TIP = T |
| EQL629 | APOT IS PROHIBITED |
| EQL630 | IWBAN IS PROHIBITED |
| EQL633 | LALOC ON DL PAGE MUST BE EQUAL TO CITY IN EU SVC ADDR GRP, WHEN 1ST POSTION OF RTY IS NOT EQUAL TO F |
| EQL637 | ONLY ACT OF D OR ACT OF C WITH LNA OF D IS ALLOWED |
| **ERROR CODE** |  **ERROR CODE DESCRIPTION (INACTIVE)** |
| EQL639EQL648 | ELT MUST = B OR BLANLK WHEN REQTYPE = CPON ALREADY HAS A HIGHER VERSION IN THE SYSTEM. PLEASE CORRECT VERSION NUMBER AND RESUBMIT SUP |
| EQL657 | YOUR CONTRACT FOR THIS OCN AND SUBMARKET DOES NOT INCLUDE PUBLISHED DIRECTORY LISTINGS, ONLY DIRECTORY ASSISTANCE. VALID LTY VALUES ARE 2 OR 3. |
| EQL658 | YOUR CONTRACT FOR THIS OCN AND SUBMARKET DOES NOT INCLUDE DIRECTORY ASSISTANCE. VALID LTY VALUES ARE 3 OR 6. |
| EQL661 | VALUE ENTERED IN NPQTY MUST MATCH WITH NUMBER OF TNS PROVIDED. |
| EQL662 | POSITION 12 TO 15 MUST BE NUMERIC WHEN A RANGE OF TNS IS POPULATED. |
| EQL663 | POSITION 11 MUST BE A DASH (-). |
| EQL667 | AT LEAST 1 FEATURE MUST = 7212FR or 7212SR |
| EQL672 | NEW RES CUSTOMERS MAY NOT HAVE DIRECTORY LISTING |
| EQL675 | CONDITIONING OPTIONS REQUIRED |
| EQL676 | REQTYPE FB IS PROHIBITED |
| EQL677 | WHEN TOS 1, TOA VALID VALUES ARE B,BP,C,F,L,S,PO,RE,SD,TR,TW,SC |
| EQL678 | WHEN TOS 2, TOA VALID VALUES ARE R, RP, M |
| EQL679 | WHEN TOS 2 AND TOA IS RP, LTY MUST EQUAL 3 |
| EQL680 | WHEN STYC=CI, DOI VALID ENTRIES ARE 1-6 |
| EQL681 | IF RTY = F AND DIRNAME IS POPULATED, THEN LAST IS REQUIRED |
| EQL682 | IF RTY = F and LAST IS POPULATED, YPPA IS REQUIRED FOR DIRNAME |
| EQL683 | NSTN IS PROHIBITED WHEN RTY = LML |
| EQL684 | IF LTN IS POPULATED, THEN NSTN MUST BE BLANK |
| EQL685 | IF 1 POS OF RTY=F THEN FIELDS 2 AND 3 NEED TO BE EITHER AM OR CR |
| EQL686 | LNPL CAN ONLY BE POPULATED WHEN TOA = B,F,C,L,S,PO,RE,SD,TR,TW,SC |
| EQL687 | LNLN MUST HAVE MORE THAN 1 CHARACTER FOR RESIDENTIAL ACCOUNTS |
| EQL688 | PLA PROHIBITED WHEN TOA=R |
| EQL689 | PLA PROHIBITED WHEN LTY=3 |
| EQL690 | TOA MAY NOT EQUAL R WHEN ACT=N |
| EQL691 | TOS MAY NOT EQUAL 2 WHEN ACT=N |
| EQL693 | NNSP IS REQUIRED |
| EQL694 | LTXTY IS REQUIRED WHEN DOI > 0 |
| EQL695 | LTXTY MUST BE CR WHEN RTY = LCR,FCR |
| EQL696 | LPHRASE MUST BE POPULATED IF LTXTY = TT |
| EQL697 | LTN IS REQUIRED WHEN LTXTY = CR AND LTEXT BEGINS WITH 'SEE,see,See' or 'CALL,call,Call' |
| EQL698 | OMTN IS REQUIRED WHEN LTXTY = CR AND LTEXT BEGINS WITH 'SEE,see,See' |
| EQL699 | ADI IS REQUIRED WHEN LTXTY = CR AND LTEXT BEGINS WITH 'SEE,see,See' or 'CALL,call,Call' |
| EQL700 | CC IS NOT VALID |
| EQL701 | VALID VALUES FOR RTY POSITION 2 AND 3 ARE 'AL, AM, AS, AU, CM, CR, EN, ML, LI' |
| **ERROR CODE** |  **ERROR CODE DESCRIPTION (INACTIVE)** |
| EQL702 | IF REQTYP = J AND THE 2ND AND 3RD POSITION OF RTY EQUALS 'LI', THEN THE 1 POS MUST BE 'L' |
| EQL703 | VALID VALUES FOR LPHRASE ARE '1,2,3,4,5,6,7,8,9,10,11' OR RANGE 'A0-Z9' |
| EQL704 | COMBINATION REQTYPE=A AND ACT=M IS NOT AVAILABLE |
| EQL705 | REMARKS INFO SECTION NEEDS POPULATED |
| EQL707 | ECCKT MUST EQUAL N IF TOS 2ND POSITION EQUAL P FOR THIS REQTYPE AND ACT |
| EQL708 | DRC AND DSCON REQUIRED IF RTR=D AND FAX NO IS NOT POPULATED |
| EQL709 | DRC NOT PERMITTED WHEN DSCON\_FAX\_NO IS POPULATED |
| EQL710 | LVL IS REQUIRED WHEN DOI IS NOT ZERO OR ONE |
| EQL711 | CAPTION SLU INDENTL REQUIRED WHEN DOI IS NOT ZERO OR ONE |
| EQL712 | PLFAINFO REQUIRED WHEN WHEN LACT IS I OR N AND PLSO EQUALS A |
| EQL713 | PLFATN REQUIRED WHEN LACT IS I OR N WITH PLSO OF A |
| EQL714 | PLINFO REQUIRED WHEN PLS IS POPULATED |
| EQL715 | PLFATN CANNOT BE POPULATED WHEN PLSO EQUALS F |
| EQL716 | PLS MUST BE N WHEN PLSO IS POPULATED |
| EQL717 | PLTN CANNOT BE POPULATED WHEN PLS EQUALS N |
| EQL718 | PLS REQUIRED WHEN LVL IS POPULATED |
| EQL720 | NPI IS REQUIRED |
| EQL721 | TNT FIELD MUST BE N WHEN CHC EQUALS Y |
| EQL723 | FOR DIRECTORY LISTINGS, THE CITY, STATE, AND ZIP CODE IN THE LIST\_ADDR\_GRP ARE REQUIRED FIELDS |
| EQL724 | DL IS NOT AVAILABLE FOR THIS STATE |
| EQL726 | MAXIMUM LENGTH OF NSTN IS 14 CHARACTERS |
| EQL727 | SUP 2 ALLOWS CHANGE IN VALUES TO: VER AND DDD, ALL OTHER FIELDS ARE PROHIBITED |
| EQL728 | SUP 3 IS PROHIBITED WHEN THE REQTYP IS C AND THE ACTIVITY IS V |
| EQL729 | REMARKS IS REQUIRED WHEN SUP = 3 |
| EQL731 | WHEN ADI=O, LALOC/LAST/LAZC FIELDS MUST BE POPULATED |
| EQL732 | ACT L IS PROHIBITED WHEN REQTYP = M |
| EQL733 | NPI Z IS PROHIBITED |
| EQL734 | PLEASE ENTER LINE OF TEXT USING LTXTY FIELD |
| EQL735 | LALO IS PROHIBITED |
| EQL736 | VALID VALUES FOR LTXTY ARE: AC, CR, EM, ITX, LOI, TT, or URL |
| EQL737 | LTEXT IS PROHIBITED WHEN LPHRASE IS POPULATED |
| EQL738 | LTEXT IS REQUIRED WHEN LTXTY = "AC,CR,EM,ITX,LOI,URL" |
| EQL739 | EXPEDITE NOT PERMITTED FOR ACT=D |
| EQL741 | IF RTY = LAC, THEN LTXTY MUST EQUAL AC |
| EQL742 | Please submit your request in IMA, State not currently supported in EASE |
| EQL744 | IF LTXTY = LOI, THEN RTY MUST EQUAL LAL |
| EQL745 | IF LTXTY = URL, THEN RTY MUST EQUAL LAL |
| **ERROR CODE** |  **ERROR CODE DESCRIPTION (INACTIVE)** |
| EQL776 | FOR THIS REQTYP AND ACT, IF 2ND POSITION TOS = P, THEN ECCKT MUST BE POPULATED |
| EQLW1 | ACTL/APOT/SACTL CATEGORY MUST BE SPECIAL "SP" OR SWITCHED "SW" |
| EQLW3 | INVALID ECCKT. PLEASE ENTER VALID ECCKT |
| EQLW5 | INVALID OECCKT. PLEASE ENTER VALID OECCKT |
| EQLW7 | LSR SUBMISSION IS SUSPENDED. ORDER NOT ACCEPTED. PLEASE CONTACT YOUR CARRIER MARKET WHOLESALE SERVICE CENTER REPRESENTATIVE @ 800-578-8169 |
| EQLW8 | ECCKT IS INVALID OR PON IS CLEC TO CLEC. PLEASE VERIFY |
| EQLW9 | ADDRESS FAILED. PLEASE CORRECT ADDRESS OR CHOOSE NCON BASED ON PRE-ORDER RESPONSE |
| EQLW15 | TRANSACTION NOT AUTHORIZED - LTN NOT OWNED BY CLEC |
| EQLW16 | TRANSACTION NOT AUTHORIZED - NSTN NOT OWNED BY CLEC |
| EQLW17 | TELEPHONE NUMBER NOT AVAILABLE FOR LINE SHARE. |
| EQLW18 | PLEASE VERIFY THE PORTED NUMBER. VALIDATION FAILED ON TN/STATE/OCC. |
| EQLW19 | PLEASE VERIFY ATN IS MAIN ACCOUNT NUMBER AND PORTED NUMBER(S) ARE RELATED TO THE MAIN ACCOUNT NUMBER |
| EQLW20 | ADDRESS MUST NOT MATCH EXISTING SERVICE. |
| EQLW21 | ADDRESS MUST MATCH EXISTING SERVICE. |
| EQLW22 | AN NOT AN ACTIVE |
| EQLW23 | ATN NOT ACTIVE, PLEASE REISSUE |
| EQLW24 | DISC NBR IS NOT ASSOICATED TO OCC, PLEASE ENTER VALID ECCKT |
| EQLW25 | YOUR CONTRACT DOES NOT SUPPORT ADDITIONAL LABOR. (ALBR) |
| EQLW26 | YOU DO NOT HAVE AN INSIDE WIRE 3 CONTRACT. PLEASE REMOVE IW FEATURES AND IWO. |
| EQLW27 | TN DOES NOT BELONG TO CC. PLEASE VERIFY AND RE-ENTER |
| EQLW28 | ECCKT DOES NOT BELONG TO CC. |
| EQLW29 | PLEASE PROVIDE NEW SERVICE ADDRESS FOR TMOVE. |
| EQLW30 | ATN NOT AN ACTIVE, PLEASE REISSUE WITH NEW INSTALL FOR THIS LINE. |
| EQLW31 | TN DOES NOT BELONG TO OCC, PLEASE VERIFY AN RE-ENTER |
| EQLW32 | PIC/LPIC NOT VALID FOR THIS WIRE CENTER |
| EQLW33 | ECCKT DOES NOT BELONG TO CC. |
| EQLW34 | PLEASE PROVIDE NEW SERVICE ADDRESS WHEN EUMI=Y |
| EQLW35 | CPIC OR CLPIC NOT VALID FOR THIS WIRE CENTER. |
| EQLW36 | ATN NOT VALID FOR CC, PLEASE VERIFY AND REISSUE |
| EQLW37 | DTN NOT VALID FOR CC, PLEASE VERIFY AND REISSUE |
| EQLW38 | TN CANNOT BE ELIGIBLE FOR CONVERSION, PLEASE LNA=X TO CHANGE THE TN. |
| EQLW39 | ATN NOT VALID FOR OCC, PLEASE VERIFY AND REISSUE |
| EQLW40 | SAE NOT VALID. |
| EQLW42 | TN HAS NOT BEEN ASSIGNED IN TNA PROPERLY FOR THIS PON |
| EQLW43 | TN DOES NOT EXIST IN BRIGHTSPEED OR TN CANNOT BE CONVERTED. |
| **ERROR CODE** |  **ERROR CODE DESCRIPTION (INACTIVE)** |
| EQLW44 | LOCAL SERVICE FREEZE ON ACCOUNT, PLEASE REMOVE PRIOR TO CONVERTING. |
| EQLW46 | CCEA IS NOT VALID |
| EQLW47 | CFA IS NOT VALID OR FORMAT IS INVALID - CANNOT USE SPACES IN PLACES OF (/) VIRGULES - VALID FORMAT EXAMPLE 10/T3Z/11/LSVGNVXBW04/NLVGNVXGH31 |
| EQLW48 | TN CANNOT BE CONVERTED. PLEASE CONTACT YOUR CUSTOMER. |
| EQLW49 | WSOP INDICATOR PRESENT BUT NO WORKING SERVICE FOUND AT LOCATION. |
| EQLW50 | WSOP INDICATOR NOT PRESENT AND WORKING SERVICE FOUND AT LOCATION. |
| EQLW51 | PIC CHANGE ONLY VALID WHEN LNA = P |
| EQLW52 | SIMPLE PORT FIELD(S) IS INVALID AS ENTERED, OR ACCOUNT NOT ELIGIBLE FOR SIMPLE PORT. PLEASE VERIFY AND RE-ENTER |
| EQLW56 | SIGNAL RING TN IS NOT PROPERLY ASSIGNED |
| EQLW57 | TN IN DISC NBR NOT ASSOCIATED WITH ATN. PLEASE VERIFY AND RE-ENTER |
| EQLW58 | LTN PROVIDED IS NOT VALID |
| EQLW59 | LISTING ALREADY EXISTS FOR LTN/CC COMBINATION |
| EQLW60 | INVALID ECCKT IN DSNA FIELD PLEASE ENTER VALID ECCKT DSNA field (Digital Services Network Assignment) |
| EQLW61 | MTN NOT ASSOCIATED TO CC, PLEASE VERIFY PROVIDE VALID MTN |
| EQLW62 | LISTING ALREADY EXISTS FOR MTN/CC COMBINATION |
| EQLW63 | LISTING ALREADY EXISTS FOR NSTN/CC COMBINATION |
| EQLW64 | PLEASE VERIFY TN |
| EQLW65 | DIRNAME AND / OR DIRSUB IS NOT VALID. IF FIRST POSITION OF RTY = F, DIRSUB FIELD IS REQUIRED. PLEASE VERIFY AND RE-ENTER |
| EQLW66 | END USER NAME IS NOT ASSOCIATED WITH TN. PLEASE VERIFY AND RE-ENTER |
| EQLW67 | YELLOW PAGE HEADING IN YPHV IS NOT VALID |
| EQLW68 | DIRECTORY LISTING ADDRESS DOES NOT MATCH POSTAL ADDRESS |
| EQLW69 | ONE OR MORE FEATURES IS NOT VALID, PLEASE VERIFY FEATURES IN THE FEATURE GROUP SECTION |
| EQLW70 | AN (BAN) OR TN OR CC ARE INVALID OR NOT ASSOCIATED TOGETHER, PLEASE VERIFY AND UPDATE |
| EQLW71 | AN (BAN) OR OTN OR OCC ARE INVALID OR NOT ASSOCIATED TOGETHER, PLEASE VERIFY AND UPDATE |
| EQLW72 | AN (BAN) OR PORTED NBR OR CC ARE INVALID OR NOT ASSOCIATED TOGETHER, PLEASE VERIFY AND UPDATE |
| EQLW73 | RESTORAL NOT APPLICABLE WHEN TN IS SUSPENDED |
| EQLW76 | VALIDATE CATEGORIES ARE SPECIAL ACTL (SP), SMART REMOTE (SM) OR REMOTE (RM) |
| EQLW77 | VALIDATE CATEGORY IS SPECIAL ACTL (SP) |
| EQLW78 | PLEASE VERIFY AND RE-ENTER TN DISC NUMBER. TN DISC NUMBER NOT VALID |
| EQLW79 | CLLI CODE IS NOT YET EFFECTIVE OR CLLI CODE HAS BEEN RETIRED |
| EQLW80 | PLEASE VERIFY THE PORTED NUMBER. |
| **ERROR CODE** |  **ERROR CODE DESCRIPTION (INACTIVE)** |
| EQLW81 | DUE DATE MUST BE MINIMUM OF 3 BUSINESS DAYS |
| EQLW82 | DDD IS A WEEKEND DATE ,PLEASE UPDATE TO WEEK DAY WORKDAY |
| EQLW85 | VALID CLLI CATEGORY IS SPECIAL ACTL (SP) |
| EQLW88 | SUP PROHIBITED, ORDER STATUS WILL NOT ACCEPT SUP |
| EQLW89 | VALID CATEGORY FOR ACTL IS SPECIAL ACTL (SP) OR SWITCHED ACTL (SW) |
| EQLW90 | TRANSACTION NOT AUTHORIZED - PLEASE VERIFY TN OWNERSHIP |
| EQLW91 | TRANSACTION NOT AUTHORIZED - PLEASE VERIFY TN OWNERSHIP |
| EQLW92 | PORTED NBR IS NOT VALID OR DOES NOT BELONG TO CLEC,VERIFY PORTED NBR OR MI FIELD |
| EQLW93 | PORTED NBR IS NOT VALID OR DOES NOT BELONG TO BRIGHTSPEED,VERIFY PORTED NBR OR MI FIELD |
| EQLW94 | VERIFY TNS, IT IS NOT VALID |
| EQLW104 | ORDER CANNOT BE MODIFIED WITH A SUPPLEMENTAL REQUEST. IF THIS IS A PORT OUT (REQ = C OR REQ = B), THE PORT IS IN A READY STATUS AND WILL BE AVAILABLE TO PORT FOR 30 DAYS AFTER THE CONFIRMED DUE DATE. |
| EQLW109 | RELATIONSHIP BETWEEN PORTED TN AND AN CODE ENTERED DO NOT MATCH OUR RECORDS. HSN IF ENTERED MUST MATCH OUR RECORDS. PLEASE VERIFY WITH CUSTOMER OR PERFORM CSI PRE-ORDER. |
| EQLW110EQLW111 | ALI ENTERED IN THE PON DOES NOT MATCH ALI IN THE SYSTEM. PLEASE VERIFY.PLEASE VERIFY PID, AN, PORTED TN AND ZIP CODE ARE CORRECT |